

# WEST COAST TOWN COUNCIL



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# Happy New Year

# 恭喜發財



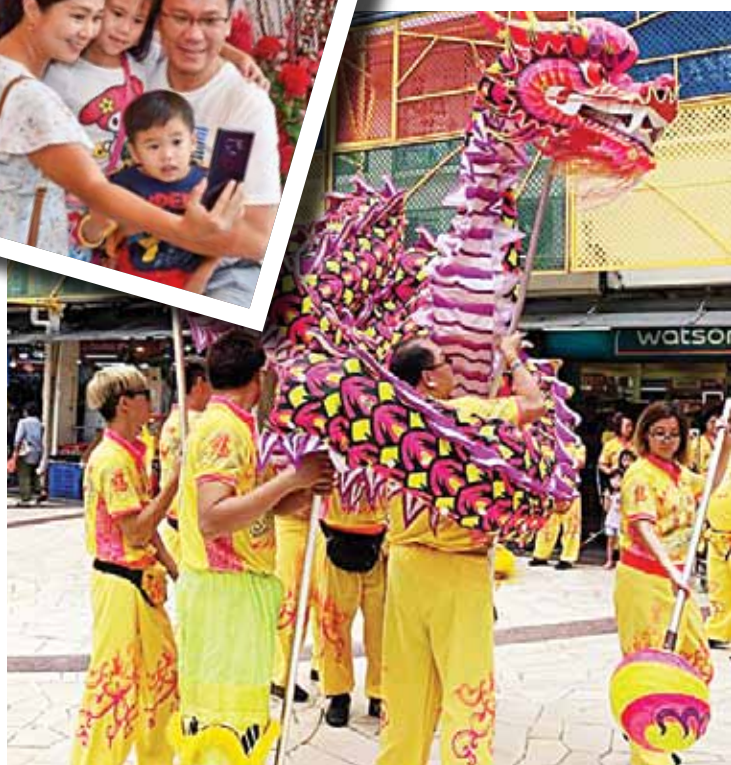
**R**ed, signifies prosperity, good luck and happiness in the Chinese culture. It tells us the Spring Festival has arrived, bringing with it the festivities of the Lunar New Year.

Ayer Rajah, Boon Lay, Pioneer, Telok Blangah and West Coast saw residents, relatives and friends visiting each other. Festive essentials like Mandarin oranges and Hong Pao (red packets) were presented and received with the traditional greetings for good health, success, and harmony.

All in all, the 15-day festival augurs well for another good year!



# All Good Wishes for the Lunar New Year



## IT'S A PIG YEAR IN THE CHINESE ZODIAC

**T**he Pig is the twelfth animal in the 12-year cycle of the Chinese zodiac. It starts on February 5, 2019, and ends January 24, 2020.

Why is the Pig in twelfth place? Because he overslept and arrived late for a heavenly banquet. There were 12 guests and he was the last to arrive! But Pig people are happy people and blessed with good fortune in life. Their chubby faces and big ears are signs of good fortune.

Those born in the year of the Pig are said to have a beautiful personality. They are considerate, responsible, independent and optimistic, always generous and tolerant of other people's shortcomings – virtues that enable them to have harmonious interpersonal relationships. On the flip side, they are sometimes lazy and love to sleep (remember he arrived late for an imperial banquet?) And could be naïve and gullible on some occasions. But take heart, in the final analysis, Pig people are known to be well-behaved, with kind hearts, and can bring luck and joy to people!

# Hooray, HIP for Telok Blangah and West Coast

**G**ood news, your homes have been selected for the Home Improvement Programme (HIP). The extra boost to the new year festivities were received by residents of selected blocks in Telok Blangah and West Coast in January.

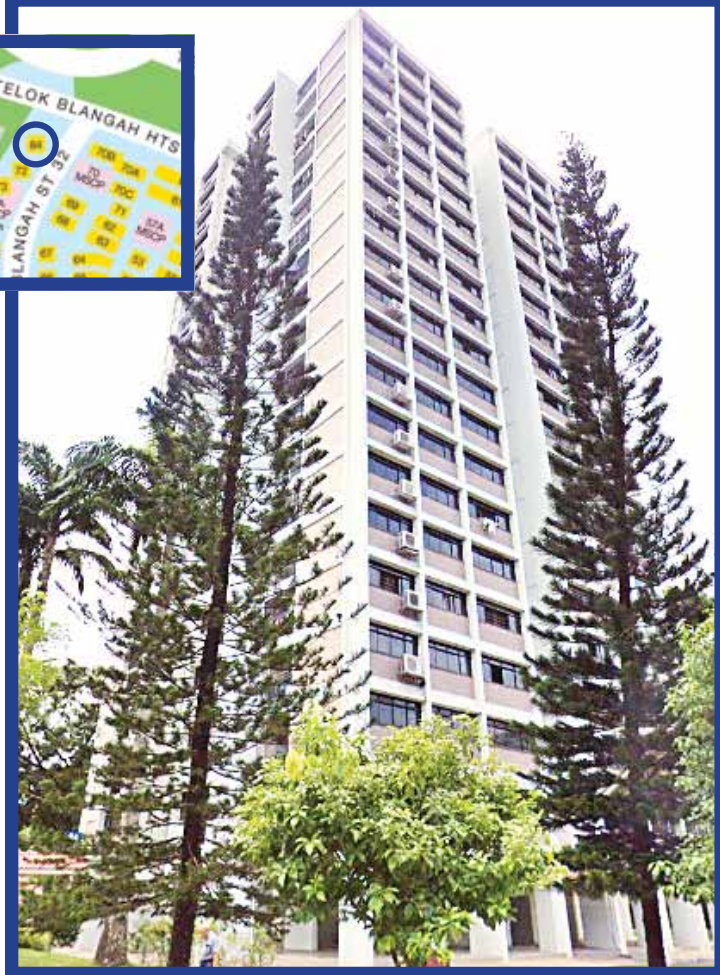
Their homes will be improved, made more comfortable and safer. Even better, most of the improvements will not cost a cent, while optional items will be heavily subsidised.

The good news was brought by Mr Lim Hng Kiang, Adviser to Telok Blangah Grassroots Organisations and Mr S Iswaran, Adviser to West Coast Grassroots Organisations.

The selected units for HIP are at Block 84 Telok Blangah Heights and Blocks 501, 504 and 505 West Coast Drive, and Blocks 721, 722, 725 and 727 Clementi West Street 2.

HIP provides for Essential upgrades necessary for public health and safety including replacement of waste pipes and repair of spalling concrete and Optional upgrades such as upgrading of toilet/bathrooms and replacing entrance doors. In addition the Enhancement for Active Seniors programme (EASE) will improve the flat interior to enhance the safety and comfort of seniors including the installation of grab bars and slip-resistant treatment to bathroom or toilet floor tiles.

The Government would fully fund the cost of Essential items for citizen households and subsidise up to 95% of Optional and EASE upgrades. 75% of eligible owners must vote for the HIP to proceed.



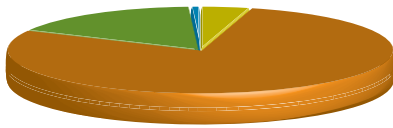
Mr Lim Hng Kiang, urging residents to vote for HIP, said “The block was completed more than 20 years ago and with the close ties that you share with your neighbours, your neighbourhood is an endearing home to many of you... HIP will allow residents to continue living in the neighbourhood by rejuvenating your flats.”

Over at West Coast, Mr Iswaran said to residents: “To keep HIP and EASE affordable, the Government will subsidise up to 95% of the total cost for Singapore households... For those with financial concerns, let me assure you that HDB has various assistance measures to ensure that no Singaporean household will be deprived of the benefits of HIP and EASE.”



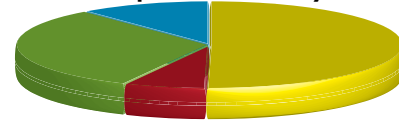
# Financial Report

## Town Council Funds at 31 March 2018



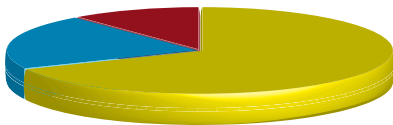
Accumulated Surplus	\$4,874,927	4.20%
Sinking Fund	\$91,227,540	78.51%
Lift Replacement Fund	\$19,392,649	16.69%
Town Improvement Fund	\$700,000	0.60%
<b>TOTAL</b>	<b>\$116,195,116</b>	

## Represented by



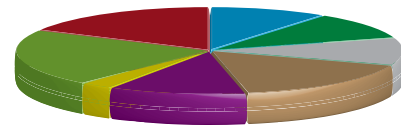
Fixed Deposits	\$58,503,555	50.35%
Bonds	\$8,000,000	6.89%
Investment in Fund Manager	\$36,974,327	31.82%
Working Capital	\$12,717,234	10.94%
<b>TOTAL</b>	<b>\$116,195,116</b>	

## Operating Income for FY17/18



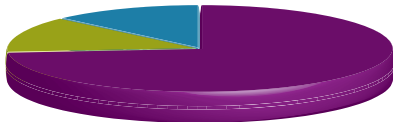
S&CC	\$40,147,586	68.23%
Government Grants	\$12,283,176	20.88%
Other Income	\$6,409,737	10.89%
<b>TOTAL</b>	<b>\$58,840,499</b>	

## Operating Expenditure for FY17/18



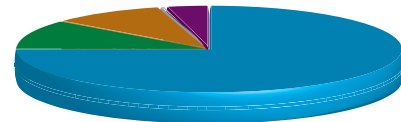
Cleansing Works	\$5,835,355	10.11%
Lift Maintenance	\$5,899,107	10.22%
Repair and Maintenance	\$5,917,602	10.25%
Water and Electricity	\$9,596,249	16.62%
Management and Admin Charges	\$6,595,998	11.43%
Transfer to Improvement Works	\$1,628,251	2.82%
Transfer to Sinking Fund	\$12,370,784	21.43%
Transfer to Lift Replacement Fund	\$9,883,764	17.12%
	\$57,727,110	
Operating Surplus	\$1,113,389	
<b>TOTAL</b>	<b>\$58,840,499</b>	

## Sinking Fund Income for FY17/18



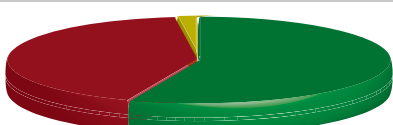
Transfer from S&CC	\$10,438,372	73.76%
Transfer from Government Grants	\$1,932,412	13.65%
Other Income	\$1,780,994	12.59%
<b>TOTAL</b>	<b>\$14,151,778</b>	

## Sinking Fund Expenditure for FY17/18



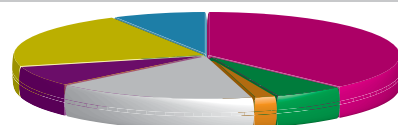
Redecoration and Repainting	\$4,430,084	75.20%
Pumps, Pipes and Tanks	\$651,290	11.05%
Re-roofing Works	\$580,731	9.86%
Other Major Works	\$27,550	0.47%
General and Administrative	\$201,418	3.42%
	\$4,228,666	
Income over Expenditure	\$9,923,112	
<b>TOTAL</b>	<b>\$14,151,778</b>	

## Lift Replacement Fund Income for FY17/18



Transfer from S&CC	\$5,620,662	55.88%
Transfer from Government Grants	\$4,263,102	42.39%
Other Income	\$173,745	1.73%
<b>TOTAL</b>	<b>\$10,057,509</b>	

## Lift Replacement Fund Expenditure for FY17/18



Main Sheaves and Ropes	\$1,587,687	38.06%
ARD Batteries	\$263,871	6.33%
EBOPS Batteries	\$75,075	1.80%
Lift Position Display Panels	\$704,512	16.89%
Inverter Units	\$326,982	7.84%
Lift Overhauls and Replacement	\$878,955	21.07%
General and Administrative	\$334,006	8.01%
	\$4,171,088	
Income over Expenditure	\$5,886,421	
<b>TOTAL</b>	<b>\$10,057,509</b>	



# West Coast gets thumbs up for Estate Management

West Coast Town has achieved 'green' results in the Town Council Management Report for the financial year 2017 covering the period April 2017 to March 2018.

The report covered five areas of assessment: Estate Cleanliness, Estate Maintenance, Lift Performance, Service & Conservancy Charge Arrears Management, and Corporate Governance. How clean was it? Was it well maintained? Did the lifts perform well? And were arrears of service and conservancy charges kept low? The five areas were then rated at three levels, green, amber and red, with green being the best.

West Coast's green results for all areas of assessment reflect the collective effort of the Town Council and residents. Residents play an important role in the upkeep of the estate, through simple acts such as refraining from littering, vandalism or tampering with common property. Residents deserve a pat on the back for the achievement. By working hand in hand with the Town Council in taking good care of our estate, we will make West Coast Town a home all of us can be proud of.

Town Council	Estate Cleanliness	Estate Management	Lift Performance	S&CC Arrears Management	Corporate Governance
West Coast Town Council	Green	Green	Green	Green	Green

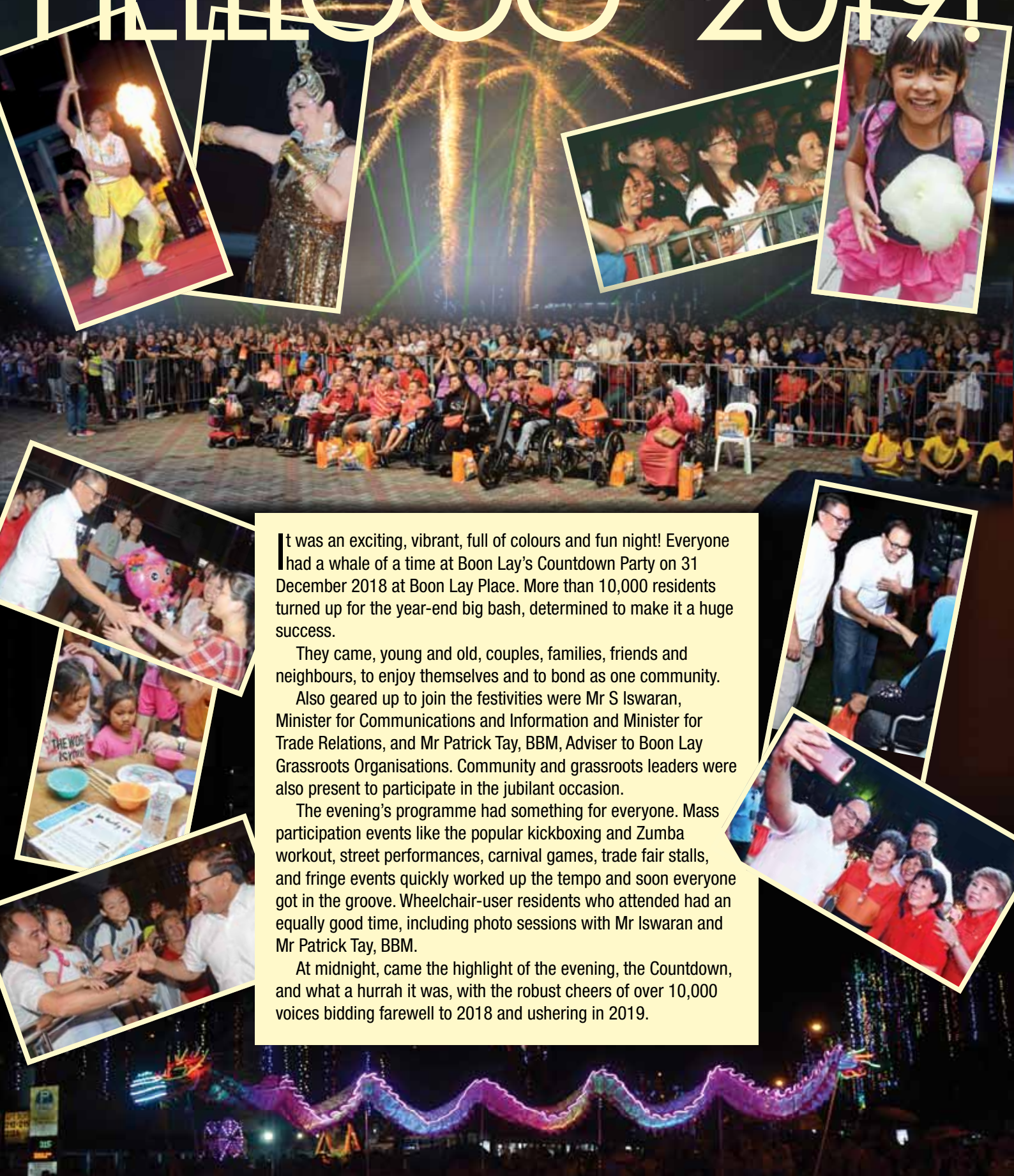
Indicator	Green	Amber	Red
Estate Cleanliness	< 4 counts per block	4 to < 8 counts per block	≥ 8 counts per block
Estate Maintenance	< 4 counts per block	4 to < 8 counts per block	≥ 8 counts per block
Lift Performance	≥ 8 points	4 to < 8 points	< 4 points
S&CC Arrears Management	≥ 8 points	4 to < 8 points	< 4 points
Corporate Governance	Full compliance of checklist with no observation from Auditor	Either 1 item of non-compliance in the checklist only OR 1 Auditor only	At least 1 item each of checklist non-compliance and observations from Auditor OR 2 or more items in either category

Note:

[1] If the result for lift performance is green, this generally means that for every 10 lifts, less than 2 breakdowns occur per month and less than 2 in 100 lifts have a non-functioning ARD.

[2] If the result for S&CC arrears is green, this generally means that less than 4 in 100 households owe arrears for 3 months or more and less than 40% of the monthly collectible S&CC for the town is overdue.

# GOOD BYE 2018, HELLOOOO 2019!



It was an exciting, vibrant, full of colours and fun night! Everyone had a whale of a time at Boon Lay's Countdown Party on 31 December 2018 at Boon Lay Place. More than 10,000 residents turned up for the year-end big bash, determined to make it a huge success.

They came, young and old, couples, families, friends and neighbours, to enjoy themselves and to bond as one community.

Also geared up to join the festivities were Mr S Iswaran, Minister for Communications and Information and Minister for Trade Relations, and Mr Patrick Tay, BBM, Adviser to Boon Lay Grassroots Organisations. Community and grassroots leaders were also present to participate in the jubilant occasion.

The evening's programme had something for everyone. Mass participation events like the popular kickboxing and Zumba workout, street performances, carnival games, trade fair stalls, and fringe events quickly worked up the tempo and soon everyone got in the groove. Wheelchair-user residents who attended had an equally good time, including photo sessions with Mr Iswaran and Mr Patrick Tay, BBM.

At midnight, came the highlight of the evening, the Countdown, and what a hurrah it was, with the robust cheers of over 10,000 voices bidding farewell to 2018 and ushering in 2019.

# DO NOT FEED PIGEONS

Feeding pigeons is an offence that carries a fine of up to \$500. People who throw food or bird feed from their HDB unit can also be prosecuted for high-rise littering.



喂食鸽子是违法行为，违例者可被罚款最高\$500。从组屋单位抛下食物也以高楼抛物定罪。

Memberi makanan kepada burung merpati adalah satu kesalahan yang boleh dikenakan denda sehingga \$500. Sesiapa yang membuang makanan dari unit HDB mereka boleh juga didakwa di atas kesalahan membuang sampah sebarangan dari tingkat tinggi.

புறாக்களுக்கு உணவளிப்பது குற்றமாகும். இந்தக் குற்றத்திற்கு \$500 வரை அபராதம் விதிக்கப்படலாம். வீடமைப்பு வளர்ச்சிக் கழக அடுக்குமாடி வீட்டிலிருந்து உணவை வெளியில் வீசுபவர்கள், உயர்மாடியிலிருந்து குப்பை போட்டதற்காகச் சட்ட நடவடிக்கையும் எடுக்கப்படலாம்.

Please call AVA at 1800 476 1600 (24 hours) for feedback, or NEA at 1800 2255 632 (1800-CALL-NEA) to report on high-rise littering.

如有反馈意见，请拨打农粮局电话：1800 476 1600，或拨打1800 2255 632（1800-CALL-NEA），向国家环境局举报高楼抛物。

Untuk memberi maklum balas, sila hubungi AVA di 1800-476-1600 (24 jam) atau NEA di 1800-2255-632 (1800-CALL-NEA) untuk melaporkan kes membuang sampah sebarangan dari tingkat tinggi.

கருத்து தெரிவிக்க, அன்புகூர்ந்து 1800-476 1600 (24 மணிநேரம்) என்ற எண்ணில் எங்களை அழையுங்கள் அல்லது உயர்மாடியிலிருந்து குப்பை வீசும் சம்பவங்கள் பற்றி புகார் செய்ய 1800-2255-632 (1800-CALL-NEA) என்ற எண்ணில் தேசிய சுற்றுப்புற வாரியத்துடன் தொடர்பு கொள்ளுங்கள்.





Upgraded playground at Blk 667C Jurong West Street 65

# Playgrounds and other im



Upgraded children's playground at Blk 207 Boon Lay Place



Upgraded children's playground at Blk 215 Boon Lay Place



Upgraded children's playground at Blk 209 Boon Lay Place



Upgraded children's playground at Blk 667C Jurong West Street 65



Upgraded children's playground at Block 62/63 Telok Blangah Heights



Upgraded fitness corner at Blk 667D Jurong West Street 65



New senior citizen corner  
at Blk 601 Clementi West Street 1



"这个兴建的设施提供了一个让我与邻居相聚的好地方。赞！"

Mr Kong, 87, resident of Blk 604

# Improvements in our Town

"The new drop off porch has brought great convenience to us. We will not be caught in the rain anymore."



New covered linkway at Blk 221 Boon Lay Place



New drop-off porch in front of Blk 509 West Coast Drive



Upgraded adult fitness corner in front of Block 56 Telok Blangah Heights



Construction of Barrier-Free Access ramp (BFA)  
at Blk 50 Telok Blangah Drive near lift A to LTA linkway



Upgraded adult fitness corner in front of Block 56 Telok Blangah Heights



**人** 老心不老！超过260位年长者于2018年12月23日在亚逸拉惹民众俱乐部大显身手，以熟练的舞蹈在会场上尽情摇摆，回忆年轻时的风采。

参加活动的居民年龄介于60或以上。除了大展舞艺，大伙儿也享用了七道美味的料理。武天福利社的居民也参与了当晚的活动。基层组织顾问胡美霞女士也到场为活动助兴。

## Let's twist again!

**O** ver 260 seniors showed off their nifty moves with the twist and rock 'n roll and danced down memory lane at the Ayer Rajah CC on 23 December 2018.

The participants – residents aged 60 and above – not only enjoyed reminiscing their heydays in the 1970s and 1980s, but also relished a 7-course dinner. Residents from Bo Tien Welfare Services Society also enjoyed the evening with laughter and group dances. Ms Foo Mee Har, Adviser to Ayer Rajah GROs, was present to join the festivities.

## Leading the way in safe cycling

**M** s Foo Mee Har led the way on a safe cycling trip on Sunday, 27 to 30 January 2019. Starting from the Pavilion at Block 33 Teban Gardens Road, she was joined by 50 cyclists who were taught safety tips and knowledge along the way.

The event was a collaboration with the Singapore Police Force who set up a crime prevention awareness roadshow to educate residents on scam, crime prevention, SGSecure and others.

**亚** 逸拉惹基层组织顾问胡美霞女士带领着50脚踏车骑士浩浩荡荡的一同参加为期三天的脚踏车旅程。活动于2019年1月27日开始并在2019年1月30日结束。

为配合活动，新加坡警察部队也在场上提供有关防范罪案意识及教育居民有关诈骗，罪案等相关的资讯。



## Family bonding under the stars

**在** 星空下举办温馨的营火会，加上美味可口的烧烤，让111户家庭能在充满欢乐的气氛下，一家大小和乐融融的聚集在一起。基层组织顾问胡美霞女士也受邀主持于2018年12月2日在亚逸拉惹民众俱乐部举办的营火会。

活动当天虽然下起了雨，但不足以让大家少了兴致。家长与小朋友们脸上都洋溢着灿烂的笑容，并参与了各项游戏项目，还拍照留念！熊熊烈火不停地燃烧着，大家的兴致也跟着沸腾起来！



**S** tart a cosy campfire on a starry night and a BBQ buffet dinner. Top it off with lots of love and family bonding and you get "The Campfire Under The Stars" on 2 December 2018 at the Community Club. It saw 111 young families and their little ones enjoying a fun-filled night to remember. It was hosted by Ms Foo Mee Har.

Parents and kids will remember how they braved the rain as they went through station games and activities, and have their beaming faces photographed as mementos for the memorable evening. The highlight item, the Campfire, drew shrieks of excitement as the fire danced higher and higher. Truly a 'high light' evening that will be remembered for a long time.



## C'mon everybody, let's move to the groove!

Nothing beats the atmosphere of a live band performance, as over 300 participants sing and dance along to the music and rhythm at the MAEC Live Band & Dance Night 2018.

Boon Lay CC was transformed into a concert venue on 3 November 2018 where residents get to enjoy live band performances from the 70's to 90's era. Mr Patrick Tay, BBM, Adviser to Boon Lay GROs, was present to join the residents.

The event was organized by the Boon Lay CC Malay Activity Executive Committee (MAEC) to promote social cohesion in Boon Lay.

**动** 感劲爆的歌舞表演瞬间点燃了文礼民众俱乐部的活动现场! 大批居民出席了由文礼民众俱乐部的马来活动执行委员会举办的歌舞晚宴。活动于2018年11月3日举办。基层组织顾问郑德源先生, BBM, 也出席活动现场, 与民同欢。



## Boo! "Horror" at Boon Lay

Halloween costumes, spooky haunted house and trick or treat are essential components of a Halloween party! More than 400 residents turned up at the Halloween Hospital Horror House at Boon Lay CC on 27 October 2018 to experience the 'spooktacular' vibe and were entertained and petrified with the horror house mock-up that included a 'morgue' set up.

Residents were also given door gifts and had hands-on experience with many Halloween themed game booths. "It was really scary and fun at the same time! We really enjoyed it!" said a group of participants.



**万** 圣节总少不了奇异的彩妆及服饰和惊险可怕的鬼屋。超过400位居民于2018年10月27日出席了文礼民众俱乐部的万圣节活动!

逼真的场景及人物造型把大伙儿吓得尖叫声不断! 参与者更是直呼“过瘾! 可怕又好玩!”居民们在参与惊险刺激的万圣节主题游戏之余, 也从主办单位负责人手中接货免费礼品, 开心不已!





## No Tricks, just Treats

Pioneer residents were in for a Halloween treat when more than 500 residents took up the invitation from the organisers and made the Halloween Carnival at Pioneer a lively success.

The party on 18 November 2018 at the Frontier Plaza was nothing but fun. There was a 'Haunted House' – a must for any Halloween event – and a whole lot of not-so-scary but highly-enjoyable fun. Like a magic show, a juggling act, and a ventriloquist.

And lots of opportunities for audience participation, including a best dressed contest, art and craft to challenge one's creativity and games booths to show off one's dexterity. Mr Cedric Foo, Adviser to Pioneer GROs, was present to join in the festivity.

超过500位居民受邀出席了先驱选区主办的万圣节庆祝活动。活动于2018年11月18日在先驱民众俱乐部举行。活动上少不了让人心惊胆战，闻之丧胆的鬼屋及惊险好玩的游戏和魔术，等表演。与此同时，居民们也能参与最佳服装比赛及发挥个人创意的艺术与手工比赛。先驱选区基层组织顾问符致镜先生也亲临现场，为活动助兴。

## Residents celebrate Chinese New Year as one community

The Chinese New Year tops the list of festivals for the Chinese, and is celebrated with food and drinks among families, relatives, and friends. The festival emphasises the unity of family and the community and this February, the community spirit was strongly felt at Pioneer's festive dinner with over 1,200 residents coming together to eat, drink and wish each other good health, success in life, and harmony in relationships.

Mr Cedric Foo and grassroots leaders were present to celebrate with the diners. The event, organised by Pioneer Zone 1, 2, 3, 6, 7, 8, 9 Residents' Network, was held at Joy Garden restaurant at Jurong Safra.



农历新年是华人最重视的节日，总少不了丰盛的美食及饮料和热闹的家庭聚会。农历新年讲究的是团结与和睦，而先驱选区的新春晚宴便洋溢着浓浓的社区情怀。超过

1200位居民聚集一堂，向街坊邻居互相祝贺，欢庆新春。

基层组织顾问符致镜先生及基层领袖也在场与民同欢。晚宴在裕廊战备军人协会俱乐部的千禧楼举办。





## Yes, we want to be better parents!

The "Embracing Parenthood" event held on 28 October 2018 at Yeo's Building helped 350 parents pick up tips on how to manage and motivate their children.

They learnt about parent-children games, hand moulding for children, and balloon sculpting as well as attended talks on parenting and related topics. There was also an instant photo booth to provide mementos of their parenting programme.

The half day event was officiated by Mr Lim Hng Kiang, Adviser to Telok Blangah grassroots organisations.

350位家长与孩子兴致勃勃的参加于2018年10月28日举办的育儿讲座。家长们也在活动上学习如何更好的教育及激发孩子。

除了好玩的亲子活动如制作手模和气球造型，父母亲也学习到有关育儿的相关资讯，并在活动上拍照留念。

直落布兰雅基层组织顾问林勋强先生主持了这次的活动。

## Dover's Merry Christmas bash

More than 1,000 Dover residents celebrated Christmas with gusto on 15 December 2018 at Block 2 Dover Road Concourse.

Santa Claus was present to thrill the kids. Familiar Christmas songs filled the air. Magic show, carnival games and handicraft workshop provided some thrills and laughter at the event and of course, there was plenty of yummy food to fill hungry stomachs.

The atmosphere was convivial as residents mingled with neighbours, joined by Mr Lim Hng Kiang.

超过1000位居民于2018年12月15日聚集在杜佛路第2座组屋前的广场一同庆祝圣诞节。

活动现场除了有耳熟能详的圣诞歌曲，还有充满趣味的魔术表演及其他好玩的游戏节目和美食。圣诞老人也给到场的小朋友分发礼物。

直落布兰雅基层组织顾问林勋强先生也参与其中，与居民同欢。



## A lively welcome to 2019



The new year was warmly welcomed with a huge bash attended by over 1,000 residents on 1 January 2019 at the Telok Blangah Mall.

The children were drawn to the live turtle display by The Live Turtle and Tortoise Museum. They were also kept busy with a colouring contest and an activity workshop. The adults were also drawn to the health awareness booth and mass workout by Health Promotion Board (HPB).

为了迎接新年的到来，超过1000位热情的居民于2019年1月1日齐聚在直落布兰雅广场，参与热闹的庆祝活动。

好奇的小朋友被展示在活动现场的海龟吸引，纷纷围绕在旁。除此之外，活动也为小朋友们安排彩色比赛，激发他们的创意。新加坡保健促进局也安排了集体运动，让居民们活动筋骨。

# Senior citizens can be digital savvy too!

Senior citizens showed their resolve to catch up with the latest digital technology by turning up in large numbers at the Digital Carnival @ West Coast CC on 25 November 2018.

More than 2000 senior citizens attended the event where trained People's Association (PA) staff known as Tech Connect Kakis provided one-to-one assistance to residents especially

senior citizens on understanding more about their digital devices and the services available like connecting to the Wi-Fi, navigating WhatsApp and the use of other applications.

Mr S Iswaran, Adviser to West Coast GROs, Minister for Communications and Information and Minister-in-charge of Trade Relations, officiated at the Tech Connect launch.



随着时代的变迁，科技日新月异，年长者不得不跟上科技的脚步。大批年长居民出席了于2018年11月25日在西海岸民众聚乐部举办的电子科技展。

活动吸引了超过2000位年长居民前来学习有关电子服务及手机应用程序的运用方式。同样是西海岸基层组织顾问及通讯与新闻部长兼主管贸易关系部长的易华仁先生为活动主持开幕礼。



## Coming your way: Lifts at pedestrian overhead bridges

Pedestrian Overhead Bridges (POB) over the Ayer Rajah Expressway (AYE) will soon be retrofitted with lifts to make it more convenient and safer for residents when they cross over to Clementi Town from West Coast.

These will be at three existing POBs along AYE near The Parc Condominium, Block 506 West Coast Drive, and Block 610 Clementi West Street 1. The ground breaking for the project was launched by Mr S Iswaran, Adviser to West Coast GROs on 27th and 28th October 2018 respectively. It is scheduled to be completed in mid-2020.

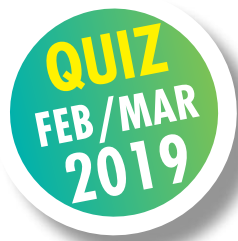
In addition, the launch of Silver Zone Consultation @ West Coast Vista by LTA would provide West Coast residents with more convenience and safety features at the Silver Zone along Clementi West Street 2.

位于亚逸拉惹快速公路的三座行人天桥将设置电梯，以便居民能更安全，快捷的抵达位于金文泰的市镇中心。

即将安装电梯的三个地点分别是靠近The Parc 公寓，西海岸通道大牌506及金文泰1街的大牌610的行人天桥。动土仪式分别在2018年10月27日及28日举行，并由西海岸基层组织顾问易华仁先生主持。

另外，陆路交通管理局也在金文泰2街增设了银色区，以便让年长居民能更方便，安全的过马路。





# CAN YOU SPOT THE DIFFERENCE?

Test your powers of observation! Challenge yourself now and spot 5 differences between these two pictures and stand a chance to be one of the 10 winners.



Name: \_\_\_\_\_

NRIC no: \_\_\_\_\_ Home/HP no: \_\_\_\_\_

Address: \_\_\_\_\_

Please submit your entries together with your name, address, NRIC and contact number to:

**Quiz (Feb/Mar 2019)**

**West Coast Town Council**

**Blk 441A Clementi Ave 3 #02-01 Singapore 121441**

## Entry Rules

1. Your entries must be submitted and reach the Town Council by 1 May 2019.
2. Each HDB household in West Coast GRC and Pioneer SMC is allowed one entry.
3. Councilors and staff of West Coast Town Council and their immediate families cannot participate.
4. Winners will be notified by post.
5. The judges' decision is final and no correspondence will be entertained.
6. The first 10 correct entries drawn will each receive \$30 worth of shopping vouchers.

## Bouquets

Dear Sir/Mdm  
Recently, the stopcock valve could not shut off the water supply to my home so I contacted West Coast Town Council (Clementi office).  
I would like to thank the staff at the Clementi branch for their efficiency in handling this matter:  
-Aileen, for doing her best to connect me to the respective staff.  
-Stephanie, for helping me relay my message to the relevant personnel when Joey was not available.  
-Joey, for explaining the procedure clearly to me and updating me when the job was done.  
Lastly, a big thank you to the plumbers for doing the heavy lifting!  
恭喜发财  
Best regards  
Lester Lee

Hi, Mr Eau.  
I am writing in to commend your staff Mr Kenneth Tan Weixian who is assigned to look after our Pioneer Zone 3 RC. He is very responsive and always tried his very best to help us in resolving the issues whenever we brought them up to his attention.  
In the most recent issue which was highlighted to him in early Dec regarding the severe cracks that appeared in one of the residents unit which resulted in a lot of water seeping into the house. He helped us to escalate and got the contractor to patch up the cracks a few days later.  
Hence, I want to let you know that we feel appreciated and fortunate to have Mr Kenneth Tan looking after our zone and we hope to continue our close working relationship so that we can make our zone a better place to stay in. Many thanks!  
Best Regards,  
Yew Mun

## CAN YOU SPOT THE DIFFERENCE?

Here are the winners of the last quiz:

Brandon Lee Chun Ting  
Edward How Chin Xi  
K. Pushpalatha  
Loy Si Wei Ashlyn  
Norizan Bt Mohd Ibrahim  
N Pamela Rosita  
Shawn Lee Jia Jin  
Steven Wong  
Quek Nam Kee  
Zaharah Bte Yaacob

(Winners have been notified by post.)

## Get Noticed.

Share your ideas and photos with us!



Do you have a good story idea for Town News? Share your story with us and you could see it in print!

Would you like to send your well-wishes to fellow residents? Send your high-resolution photos to us, and you could see photos of your family members or yourself on our greeting banners and billboards!

Send your stories and photos to "Get noticed" at [wctccl@wctc.org.sg](mailto:wctccl@wctc.org.sg)  
We look forward to your participation!

## EDITORIAL COMMITTEE

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Chairman, West Coast Town Council, and  
MP for West Coast GRC

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# Meet-the-People Sessions

WEST COAST GRC & PIONEER CONSTITUENCY



## West Coast GRC (West Coast)



Mr S Iswaran

Every Monday, 7.30 pm  
每逢星期一，晚上7点30分  
Setiap Hari Isnin, 7.30 malam  
ஒவ்வொரு திங்கட்கிழமை இரவு 7.30 மணிக்கு  
Block 729 Clementi West Street 2  
#01-346  
Singapore 120729  
Tel: 6777 0696

## West Coast GRC (Boon Lay)



Mr Patrick Tay Teck Guan,  
BBM

Every Monday, 7.30 pm  
每逢星期一，晚上7点30分  
Setiap Hari Isnin, 7.30 malam  
ஒவ்வொரு திங்கட்கிழமை இரவு 7.30 மணிக்கு  
Block 207 Boon Lay Place  
#01-215  
Singapore 640207  
Tel: 6261 6085

## West Coast GRC (Telok Blangah)



Mr Lim Hng Kiang

Every Wednesday, 8 pm  
每逢星期三，晚上8点  
Setiap Hari Rabu, 8 malam  
ஒவ்வொரு புதன்கிழமை இரவு 8 மணிக்கு  
Block 78B Telok Blangah Street 32  
#03-02  
Singapore 102078  
Tel: 6278 6502

First and third Mondays of the month, 7.30 pm  
(MP is present every first Monday)  
每个月的第一与第三个星期一，晚上7点30分  
(议员将于每个月的第一与第三个星期一亲临会见民众)  
Setiap Hari Isnin minggu pertama dan ketiga, 7.30 malam  
ஒவ்வொரு முதல் மற்றும் மூன்றாவது திங்கட்கிழமைகளில் இரவு 7.30 மணிக்கு  
(முதல் திங்கட்கிழமைகளில் MP அவர்களை நேரில் காணலாம்)  
Block 631 Jurong West Street 65 #01-260  
Singapore 640631

## West Coast GRC (Ayer Rajah)



Ms Foo Mee Har

Every Thursday, 7.30 pm  
每逢星期四，晚上7点30分  
Setiap Hari Khamis, 7.30 malam  
ஒவ்வொரு வியாழக்கிழமை இரவு 7.30 மணிக்கு  
Block 32 Teban Gardens Road  
#01-353  
Singapore 600032  
Tel: 6560 4472

## Pioneer Constituency



Mr Cedric Foo Chee Keng

Every Monday, 7 pm  
每逢星期一，晚上7点  
Setiap Hari Isnin, 7 malam  
ஒவ்வொரு திங்கட்கிழமை இரவு 7.00 மணிக்கு  
Block 665A Jurong West Street 64  
#01-160  
Singapore 641665  
Tel: 6791 8003

**EMU 24-hrs Hotline**  
**1800 2755555**

Download iTown@SG mobile app and connect with us.



## USEFUL TELEPHONE NUMBERS

### EMERGENCY NUMBERS

Fire Engine / Ambulance	995
Non-emergency Ambulance Service	1777
Police	999
Police Hotline	1800-255 0000
Ayer Rajah NPP	1800-565 9999
Boon Lay NPP	1800-261 9999
Clementi Police Divisional HQ	1800-774 0000
Clementi NPC	1800-872 9999
Clementi NPP	1800-775 9999
Dover NPP	1800-778 8999
Jurong Police Divisional HQ	1800-791 0000
Nanyang NPC	1800-792 9999
Telok Blangah NPP	1800-272 9999

### ENQUIRY LINES

South West CDC (Service Centre)	6316 1616
HDB Branch Office Service Line	1800-225 5432
National Environment Agency (NEA)	6225 5632
Call Centre	
Department of Public Cleanliness (DPC)	1800-600 3333
Municipal Services Office (MSO)	6325 7811

### BREAKDOWN OF SERVICES

<b>ELECTRICITY</b>	
SP PowerGrid 24-Hour	1800-778 8888
Electricity Service Centre	
<b>PIPED GAS SUPPLY</b>	
City Gas 24-Hour Hotline	1800-752 1800
<b>WATER SUPPLY</b>	
PUB 24-Hour Call Centre	1800-225 5782
<b>STREET LIGHTING/TRAFFIC LIGHTS</b>	
Land Transport Authority (LTA)	1800-225 5582

### COMMUNITY CLUBS/CENTRES

Ayer Rajah CC	6560 9983
Boon Lay CC	6261 9947
Dover CC	6777 1540
The Frontier CC	6795 8229
Telok Blangah CC	6271 9602
West Coast CC	6779 1098

### WEST COAST TOWN COUNCIL

Website: <a href="http://www.wctc.org.sg">www.wctc.org.sg</a>	
<b>CLEMENTI OFFICE</b>	
Block 441A Clementi Avenue 3	6776 0271
#02-01 Singapore 121441	
Email: <a href="mailto:wctccl@wctc.org.sg">wctccl@wctc.org.sg</a>	
<b>BOON LAY OFFICE</b>	
Block 509 Jurong West Street 51	6896 4890
#01-159 Singapore 640509	
Email: <a href="mailto:wctcbl@wctc.org.sg">wctcbl@wctc.org.sg</a>	
<b>TELOK BLANGAH SERVICE CENTRE</b>	
Block 82 Telok Blangah Drive	6377 5138
Email: <a href="mailto:wctccl@wctc.org.sg">wctccl@wctc.org.sg</a>	