

WISHING ALL OUR RESIDENTS

Selamat Hari Raya Aidilfitri



2022 Rebates and Support
for Singaporeans - **PG 2**



2 Interesting Things You Didn't
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Check Out The Latest Town
Improvements! - **PG 8**

SUPPORTING SINGAPOREANS IN 2022



S&CC REBATES

NO. OF MONTHS



HDB Flat Type	April 2022	July 2022	October 2022	January 2023	Total for FY2022
1- and 2-room	1	1	1	0.5	3.5
3- and 4-room	1	0.5	0.5	0.5	2.5
5-room	0.5	0.5	0.5	0.5	2.0
Executive / Multi-Generation	0.5	0.5	0.5	-	1.5

U-SAVE REBATES



HDB Flat Type	April 2022		July 2022		October 2022		January 2023		Total GSTV U-Save for FY2022
	Regular U-Save	HSP U-Save							
1- and 2-room	\$95	\$95	\$95	\$95	\$95	\$95	\$95	\$95	\$760
3-Room	\$85	\$85	\$85	\$85	\$85	\$85	\$85	\$85	\$680
4-room	\$75	\$75	\$75	\$75	\$75	\$75	\$75	\$75	\$600
5-room	\$65	\$65	\$65	\$65	\$65	\$65	\$65	\$65	\$520
Executive / Multi-Generation	\$55	\$55	\$55	\$55	\$55	\$55	\$55	\$55	\$440

HOUSEHOLD SUPPORT PACKAGE



\$100 CDC Voucher

to help offset daily expenses. These can be used at participating heartland merchants & hawkers.



\$200 top-up to CDA/Edusave/PSEA account

for all Singaporean children aged 20 and below.

*For eligible households only

HOW TO PROTECT YOURSELF FROM PHISHING SCAMS

如何保护自己免受网络钓鱼诈骗

BAGAIMANA UNTUK MELINDUNGI DIRI ANDA DARIPADA PENIPUAN MEMANCIING DATA

இணையத்தள மோசடிகளிலிருந்து உங்களை எப்படிப் பாதுகாத்துக்கொள்வது



Never click on links provided in SMSes or emails.

切勿点击短信或电子邮件中所提供的链接

Jangan klik pada pautan yang diberikan melalui SMS atau e-mel.

குறுஞ்செய்திகள் அல்லது மின்னஞ்சல்களில் தரப்பட்டுள்ள இணைய இணைப்புகளில் ஒருபோதும் தட்டாதீர்கள்



Never divulge Internet banking credentials or passwords to anyone

切勿向任何人泄露您的银行户口资料或密码

Jangan dedahkan maklumat perbankan internet atau kata laluan kepada sesiapa

இணைய வங்கித் தகவல்களையோ கடவுச்சொற்களையோ ஒருபோதும் யாரிடமும் தெரிவிக்காதீர்கள்



Verify SMSes or emails received by calling the organisation directly on the hotline listed on its official website

拨打该机构在官方网站上列出的热线验证所收到的短信或电子邮件

Sahkan SMS atau e-mel yang diterima dengan menghubungi organisasi langsung menerusi talian hotline yang disenaraikan di laman rasminya

வரக்கூடிய குறுஞ்செய்திகளை அல்லது மின்னஞ்சல்களை மறு உறுதிசெய்ய, நிறுவனங்களின் அதிகாரப்பூர்வ இணையத்தளத்தில் உள்ள நேரடித் தொடர்பு எண்ணை அழையுங்கள்

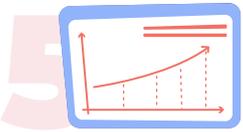


Verify that they are at the organisation's official website before making any transactions, or transacts through the organisation's official application

在进行任何交易前，确认您登入的是机构的官方网站；或通过机构的手机应用程序直接进行交易

Sahkan bahawa anda berada di laman rasmi organisasi sebelum membuat sebarang transaksi, atau buat transaksi melalui aplikasi mudah alih rasmi organisasi

ஏதேனும் பரிவர்த்தனை செய்வதற்கு முன், இணைய இணைப்புகள் அந்த நிறுவனத்தின் அதிகாரப்பூர்வ இணையத்தளத்தில் உள்ளதை உறுதிப்படுத்திக் கொள்ளுங்கள் அல்லது அதிகாரப்பூர்வ மொபைல் செயலி மூலம் பரிவர்த்தனை செய்யுங்கள்



Closely monitor transactions or notifications so that any unauthorised payments are reported as soon as possible to increase the chances of recovery

密切关注您的交易记录，以便在第一时间察觉任何未经授权交易，增加 取回款项的机会

Pantau pemberitahuan transaksi dengan teliti supaya sebarang pembayaran tanpa kebenaran dilaporkan secepat mungkin untuk meningkatkan peluang pemulihan

அதிகாரப்பூர்வமற்ற பணப் பரிவர்த்தனைகளைப் பற்றி விரைந்து புகார் செய்வதற்கும், அவற்றைத் திரும்பப் பெறுவதற்கான வாய்ப்பை அதிகரிப்பதற்கும், பரிவர்த்தனை சார்ந்த அறிவிப்புகளை அணுகக்கூடிய கவனியுங்கள்

West Coast Town Council does not send out any Email, Whatsapp and SMS with clickable links requiring personal and bank details. Should you receive any of such notifications, please do not click on them and call us for verification.

西海岸市镇理事会不会发送任何含有可点击链接的电子邮件、WhatsApp 和短信来向您索取个人和银行信息。如果您收到类似可疑的通知，切勿点击链接，并请致电我们进行验证。

Majlis Bandaran West Coast tidak menghantar sebarang E-mel, WhatsApp dan SMS dengan pautan yang boleh diklik yang memerlukan butiran peribadi dan bank. Sekiranya anda menerima sebarang pemberitahuan sedemikian, jangan klik padanya dan hubungi kami untuk pengesahan.

தட்டக்கூடிய இணைய இணைப்புகள் மூலமாகத் தனிநபர் மற்றும் வங்கி விவரங்களைக் கேட்டு வெஸ்ட் கோஸ்ட் நகர மன்றம் மின்னஞ்சல், வாட்ஸ்அப், குறுஞ்செய்தி எதுவும் அனுப்புவது இல்லை. அப்படி ஏதேனும் செய்திகள் உங்களுக்கு வந்தால், தயவுசெய்து இணைப்புகளின்மீது தட்டிவிடாமல், மறுஉறுதிப்படுத்திக்கொள்ள எங்களை அழையுங்கள்.

RECYCLE YOUR PAPER WITH SGRECYCLE

Your participation is valuable towards Singapore's Sustainability Effort

No, don't throw away those empty paper bags, shoe boxes, and smaller paper items you have around the house. Instead, recycle it as part of Singapore's sustainability effort. The good news is that you will also boost your bank account. How so?

You will be paid six cents for every kilogram of paper recycled. Once you have built up sufficient credit, you will be able to withdraw \$10 via PayNow, PayLah or EZ-Link. On top of that, you can choose to donate your earnings for a good cause and every dollar donated entitles you to \$2.50 deducted from your assessable income.

You would probably have seen blue SGRecycle Paper Recycling Machines at the public areas of West Coast GRC

and Pioneer SMC sites from 3 December 2021. SGRecycle representatives were on standby at each machine on 4 and 5 December 2021 to guide residents and members of the public on how to use the machines.

The paper recycling effort is also an opportunity to clear your home of unwanted paper products including newspapers, magazines, junk mails, brochures, stationery and cardboard. At the national level, you will be contributing to Singapore's future for yourselves as well as your children and grandchildren.

SGRecycle is part of the Sustainable Living programme under the Singapore Green Plan 2030.



SGRecycle Machines in our Town

Ayer Rajah – Gek Poh
Blk 61 Teban Place



Boon Lay
Blk 221 Boon Lay Place



Nanyang
Blk 931 Jurong West St. 92



Pioneer
Blk 688 Jurong West Central 1



Telok Blangah
Blk 77 Telok Blangah Drive



West Coast
Blk 726 Clementi West St. 2



THERE'S RECYCLING AND THERE'S
**RECYCLING
RIGHT!**

40%
OF THE ITEMS IN
RECYCLING BINS CAN'T
BE RECYCLED DUE TO
CONTAMINATION



*No food, no liquids.
Empty and rinse
before recycling.*

Let us do our part to #RecycleRight
and recycle more!

Visit go.gov.sg/recycleright or scan the
QR code to learn more on the types of
items which can or cannot be recycled.



Appreciating Our Cleaners

On 18 December 2021, our conservancy workers from Telok Blangah, Dover and Depot were treated to sumptuous lunch bentos, desserts and received a care pack (sponsored by NTUC Cares) for all the good work they have done serving the community. The event graced by Ms Rachel Ong, Vice-Chairperson of West Coast Town Council, MP for West Coast GRC (Telok Blangah), and adviser to IRAS, brought huge smiles to local and migrant workers who work daily to keep the residential and community areas clean.

The appreciation event was a collaboration between IRAS Staff Union and NTUC60 Cares. For many years, IRAS Staff Union has been doing similar initiatives for their frontline workers in their company such as gardeners, security, and cleaning personnel. This year, with Ms Rachel onboard as their new advisor, the team decided to extend their appreciation to the conservancy workers in her constituency.

The care pack contained Ovaltines packets, sanitisers, wet wipes, and masks. Ms Rachel handed out the pack and gave her heartfelt thanks to them individually. IRAS staff personnel also gave each of them a \$50 NTUC voucher.

Mr Rashid from Bangladesh has been working as a foreman for the company for the past three years. He was delighted that his hard work in supervising the workers was recognised. Similarly, Mdm Sakinah, a local worker, was grateful that while they work hard to care and clean as part of their responsibilities, their well-being are prioritised, as shown from the care packs and vouchers they received.

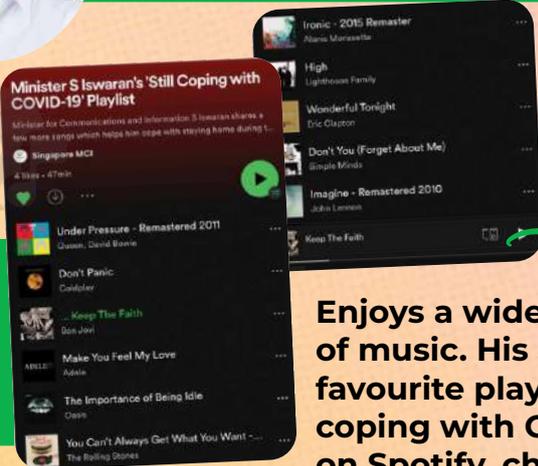


2 INTERESTING THINGS YOU ABOUT YOUR MP

In this issue, we sneaked into our out some interesting things we n



S ISWARAN, MP FOR WEST COAST



1 **Enjoys a wide range of music. His current favourite playlist "Still coping with Covid-19" is on Spotify, check it out!**



2 **Likes cycling around Singapore. Does it whenever he can!**



DESMOND LEE, MP FOR BOON LAY



1 **Loves the outdoors and nature and likes visiting forests, mangrove, and coastal areas!**



2 **When schedule permits, he heads out onto the water to enjoy some time kayaking.**



FOO MEE HAR, MP FOR AYER RAJAH-GEK POH



1 **Yoga is a must in her daily routine since the start of 2022. She has been practising the wellness routine for many years.**



2 **An avid swimmer, she clocks 80-100 laps in her weekly workout in a 25-metre pool.**

DIDN'T KNOW

MPs' lives and found
ever knew about them.



Making West Coast GRC and Pioneer SMC our best home together.



ANG WEI NENG, MP FOR NANYANG

1



An advocate for active living, he loves walking outdoor, jogging, hiking and cycling and is close to completing the LumiHealth wellness challenge in 18 months!

2



But has a soft spot for good food and one of his favourite dishes is popiah at Blk 964 coffee shop.



RACHEL ONG, MP FOR TELOK BLANGAH

1



Rachel has been journaling the old-fashion way via pen and paper everyday since youth. She goes through about five to six A4-sized journals each year!

2



She enjoys the creation of plant and flower arrangements for her family and friends.



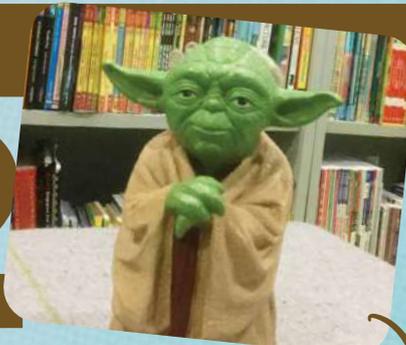
PATRICK TAY, MP FOR PIONEER

1



Used to be Commanding Officer of Singapore Police Force's STAR Unit some 20 years ago.

2



Has a soft spot for Yoda, a character from the Star Wars movies. And treasures till today a hand puppet given to him 40 years ago by his late dad.



PIONEER

Upgraded Playground near Block 602 Jurong West St 62



BEFORE



PIONEER

Upgraded Playground near



BEFORE



BOON LAY

New Footpath along internal driveway near Block 683A Jurong West Central 1

TOWN



BEFORE



BOON LAY

Construction of new footpath near MSCP Block 216 Boon Lay Avenue



AYER RAJAH-GEK POH

Upgraded Playground at Block 275A Jurong West Street 24

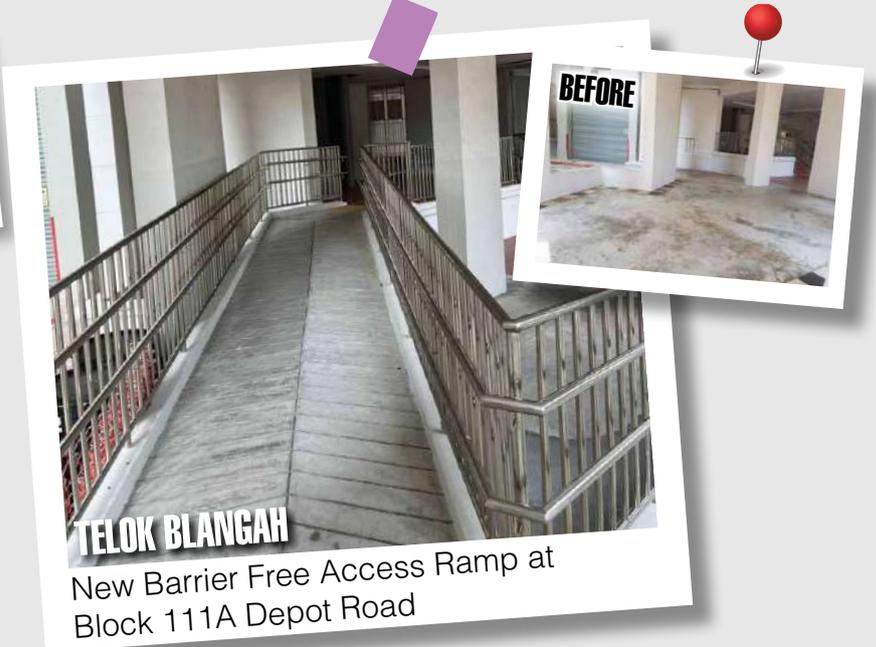


AYER RAJAH-GEK POH

Upgraded Playground at Block 272C Jurong West Street 24



Block 652 Jurong West St 61



TELOK BLANGAH

New Barrier Free Access Ramp at Block 111A Depot Road

IMPROVEMENTS



Block 505 West Coast Drive



WEST COAST

Replacement of Precinct Signboard at Block 505 West Coast Drive



NANYANG

Upgraded Playground between Blocks 941 & 944 Jurong Street 91



Ayer Rajah-Gek Poh Diary

Live Performance For Our Seniors

Community programmes were gradually resumed to provide opportunities for senior residents, impacted by the pandemic, to come out and be with friends to have some fun. The first live performance of a pilot scheme was held at Ayer Rajah CC and Gek Poh Ville CC was each attended by 80 seniors, while other residents enjoyed virtually in the comfort of their homes. "It was so good to see them having some fun after such a long time", said MP Ms Foo Mee Har. "Everyone had a great time, including the performers!"



我们正逐步恢复社区活动，为受疫情影响的年长人士提供机会，让他们与朋友一起聚会解闷。最先在亚逸拉惹民众俱乐部 (Ayer Rajah CC) 和玉宝苑民众俱乐部 (Gek Poh Ville CC) 举办的试点计划现场表演，各有80名年长观众到场，而其他居民则通过网络观看表演。议员胡美霞女士说：“很欣慰看到居民们都那么开心。每个人，包括表演者都度过了一个欢乐的夜晚。”

Boon Lay Diary

Free Haircut For Seniors

Twenty-one seniors in Boon Lay benefited from the complimentary haircut from volunteer stylists Nicodemus, Jessie and Sheng Lin. The Community service was launched on Sunday, 27 Feb, a move lauded by Minister Desmond Lee: "We wanted to start this community service last year but was delayed by Covid. Thanks to our volunteers and Back Alley barber friends, it's off to a start today!"



造型师 Nicodemus、Jessie 和 Sheng Lin 为文礼区的 21 名年长人士免费理发。这项社区服务于 2 月 27 日，星期日，启动。李智陞部长赞道：“我们原本想在去年开始这项社区服务，但是因为疫情而推迟了。非常感谢我们的志愿者和来自 Back Alley 的理发师朋友，为这项义举打响第一炮！”

Edusave Awards For More Than 1,000 Students

More than 1,000 students received their Nanyang Edusave Awards on the 8 Jan weekend. Among the happy family members who attended the ceremony was a wheelchair-bound grandma who was very proud that her grandson was receiving the Edusave award. “She insisted on joining the ceremony despite her mobility issue”, said MP Ang Wei Neng. Congratulations to all!



1月8日周末，超过1,000名学生领取了南洋教育储蓄基金奖。在出席仪式的家庭成员中，包括一位坐在轮椅上的奶奶。她为她的孙子获奖而感到骄傲。议员洪维能先生说：“尽管行动不便，她仍坚持参加仪式。”恭喜所有得奖者！

Personal Greetings To All Pioneer Households

MP Patrick Tay personally extended Chinese New Year greetings to all residents in Pioneer, handing out more than 15,000 festive packs over a two-week period. “It has been great seeing our community volunteers and People’s Association staff coming together for this effort”, he said. “Most importantly, the meaningful conversations and constructive feedback given during this annual event will go a long way in improving our community and allowing residents to understand the various initiatives going on, both on the national level and within the neighbourhood.”

议员郑德源先生亲自向先驱居民们拜年。他在两周内分发了超过15,000个春节礼包。他说道：“我很高兴看到社区志愿者和人民协会工作人员齐心协力地完成这项活动。最重要的是，我们在这一年年度的活动中和居民进行了有意义的对话，听取了建设性的反馈。这能大大改善我们的社区，也能让居民更了解国内和社区内正在进行的各种举措。”



Pioneer Diary

Telok Blangah Diary

“I Have Great Neighbours!”

“I have great neighbours!” This was a recurring comment MP Rachel Ong heard from residents when she visited Blk 19 Dover Crescent on 17 February. “I enjoyed visiting the residents here tonight, and left energised by how good hearted many of them are. Much blessings and fond thoughts to all!”, she said. She also thanked RC members and volunteers for their time and commitment.



“我有好邻居！”这是议员王心妍女士在2月17日走访杜佛弯第19座组屋时常听到的评语。她说：“我很享受今晚走访居民的过程。他们的善心激励了我。我想把所有美好的祝福献给大家！”王女士也感谢居民委员会成员和志愿者坚定无私的贡献。

West Coast Diary

Engaging The Community For Rejuvenation Of Clementi Woods Park

Coming your way, an exciting upgraded Clementi Woods Park with new attractions! It will be upgraded with more natural habitats and vegetation, where native plants and animal species will be conserved. “These improvements will add to the existing amenities such as allotment gardens, dog runs and a sandpit playground to offer residents an even more enjoyable and relaxing experience”, said Minister Mr S Iswaran, who recently met with NParks, People’s Association and community volunteers on the Park’s re-development.



一个令人兴奋的消息！金文泰公园 (Clementi Woods Park) 将建设新景点！翻新后的公园将会有更多的自然栖息地和植物。本土植物和动物也会受到保护。易华仁部长最近会见了国家公园局，人民协会和社区志愿者，讨论公园翻新计划。他说，这些改进将增添公园原有的设施，如耕种空间，遛狗场和游乐场，为居民提供更加愉快和悠闲的体验。

GREETING THE TIGER YEAR WITH UNITY AND OPTIMISM



I am Tiger, hear me roar. The majestic animal's arrival in the Chinese New Year zodiac line-up was greeted with optimism in West Coast GRC and Pioneer constituency. Response from the GRC MPs, residents, businesses and community organisations was loud and clear; focusing on good health, safety, jobs and opportunities, recovery and growth. At the same time, residents continue to embrace traditions and celebrate festivities in a safe manner as one West Coast family. **Wishing everyone good health, happiness and success this Chinese New Year!**

MPs catching up with our residents this CNY!



S Iswaran, MP for West Coast



Desmond Lee, MP for Boon Lay



Patrick Tay, MP for Pioneer



Rachel Ong, MP for Telok Blangah



Foo Mee Har, MP for Ayer Rajah-Gek Poh



Ang Wei Neng, MP for Nanyang

KNOW YOUR TIGER TRAITS



People born in a year of the Tiger are said to be brave, competitive, unpredictable, confident and display great levels of willpower. They are seen as being very loyal to the family and have strong relationships with others. The colours of green and blue will bring them good luck and fortune, as with the numbers 1, 3 and 7. Finally, a piece of advice for survival and success from the Tiger: **Plan ahead, don't wait for life to happen to you. Instead, make life happen!**

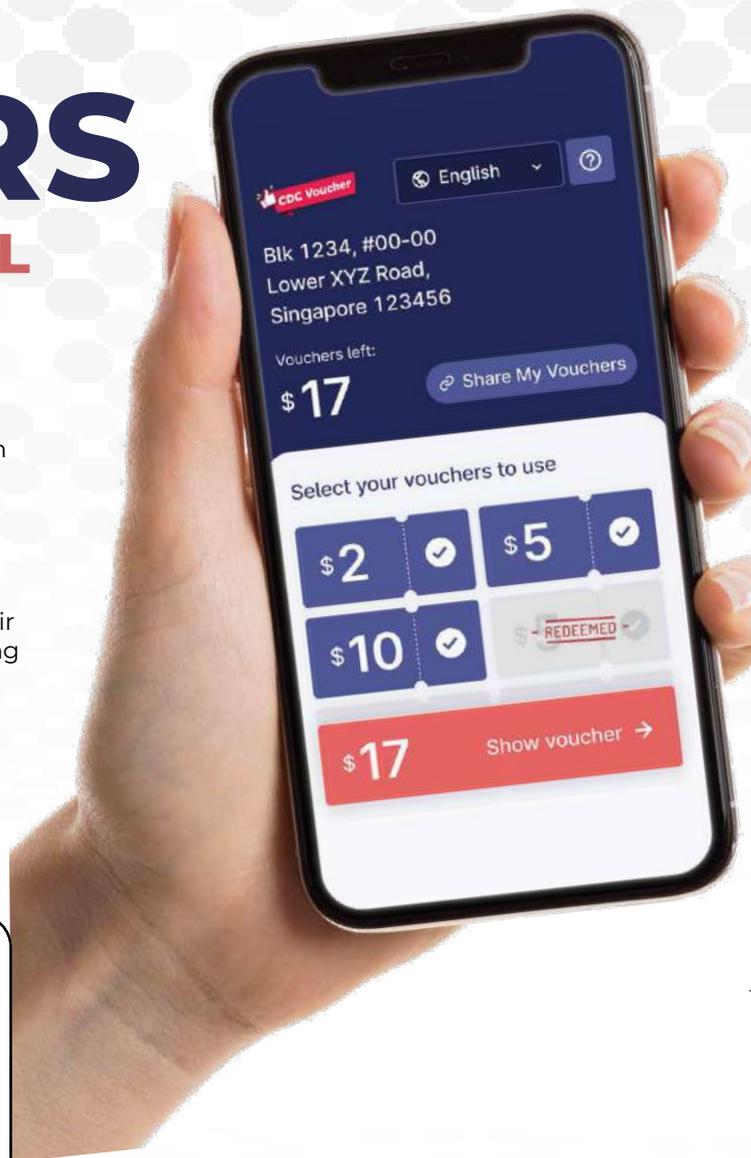
CDC VOUCHERS

NUDGE SALES FOR RETAIL AND FOOD OUTLETS

Merchants and hawkers in West Coast GRC are having a helping hand from the Community Development Councils (CDC) vouchers of \$100 per household scheme. It has also taken participating stalls, shops and eateries and residents a step forward in Singapore's digitalisation initiative.

The vouchers are conveniently packaged in \$2, \$5 and \$10 denominations for buying daily essentials like food, household items, personal items and accessories as well as services like hair and beauty grooming. This way, they cater to the needs of young and old conveniently as participating merchants are located nearby.

Collecting the vouchers was a breeze for most households. "We claimed the vouchers online on my mobile phone, and pay through the phone for purchases", said a resident. "It's that simple, it's clean and hygienic."



Steps on how to use the CDC vouchers

1

Go to go.gov.sg/cdcv and log in using Singpass.

Only one household member is required to do this on behalf of your household.



2

Key in your mobile number and get a One-Time Password



XXXX XXXX

3

Get your CDC Vouchers link sent via SMS

and click to go to your vouchers.



4

Tap the amount you want to use and show the QR code to a participating hawker or heartland merchant to scan. Share the voucher link with your household members!



Spot the participating merchants from the decal at displayed at their shop fronts.



The nation-wide project is to thank Singaporeans for their solidarity in the fight against Covid-19 pandemic and to support heartland merchants. 1.3 million households were each allocated \$100 worth of vouchers. The scheme launched on 13 Dec 2021 and will expire on 31 Dec 2022.

QUIZ

CAN YOU SPOT THE DIFFERENCE?

Test your powers of observation! Challenge yourself now and spot 5 differences between these two photos and stand a chance to be one of the 10 winners.

Full Name: _____

Home/HP no: _____

Address: _____

Please submit your entries together with your full name, address and contact number to:

Quiz (Mar/April 2022),
West Coast Town Council,
Blk 441A Clementi Ave 3 #02-01
Singapore 121441

Entry Rules

1. Your entries must be submitted and reach the Town Council by 18 May 2022.
2. Each HDB household in West Coast GRC and Pioneer SMC is allowed one entry.
3. Councilors and staff of the Town Council and their immediate families cannot enter.
4. Winners will be notified by post.
5. The first 10 correct entries drawn will each receive \$30 worth of shopping vouchers.

Bicycle shed near Block 659 Jurong West St 65



BOUQUETS

FOR TOWN NEWS
Mar/Apr 2022 issue

Dear Mr Ang and Mr Lim,

Thank you for your prompt response and actions to my feedback.

In the past few days, I ve noticed that there are no longer sound nuisances caused by the lorries hitting the height barrier. My family and I are very grateful for your efforts in helping with this matter as it is much more peaceful now and we can rest well.

Thank you very much.

I am a resident of Block 68 Telok Blangah Heights.

I am writing to give my feedback on the services provided by your staff, Guo Qiang.

His attitude and good service are very commendable, I have never had such good service and consistent follow ups by any Town Council staff. I hope more staff can be like Guo Qiang. Thus, we would like to take this opportunity to thank him for his great service and we hope the HOD will reward him well.

I would like to write this letter to thank Ms. Qiuyi from West Coast Town Council.

About 5 weeks ago, we experienced intermittent noise from the pipes above the ceiling. After we reported to West Coast Town Council and brought this to Qiuyi's attention, she engaged actively to address this issue. Multiple rounds of investigation were coordinated among town council service team, PUB and HDB, eventually the root cause was identified and well resolved.

I think this worth letting West Coast Town Council team know our appreciation. Please keep up the good work and engagement!

Happy holidays and Happy New Year!

Thanks and best regards,
Joanne

CAN YOU SPOT THE DIFFERENCE?

Here are the winners of the last quiz:

- Ang Lin Dah
- Chua Kwee Jin
- Jamilah Binte Hassan
- Lee Siew Huay
- Rasidah Bte Senin
- Rungnapa Verakin
- Shannon Boo
- Tee Shuih Fang
- Muhammad Lskanadar Bin Ishak
- Yuvaraja

(Winners have been notified by post.)



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MEET-THE-PEOPLE SESSIONS

WEST COAST GRC & PIONEER CONSTITUENCY



In view of COVID-19 measures, MPS may be conducted online. Residents are encouraged to call respective MPS offices to confirm, before making a trip down.



Mr S Iswaran
Minister for Transport
Minister in-charge of Trade Relations
MP for West Coast GRC
(West Coast)

Every Monday, 7.30pm – 9.30pm
(Except Public Holidays)
Block 729 Clementi West Street 2
#01-346, S120729
Tel: 6777 0696

WEST COAST



Mr Desmond Lee
Minister for National Development
Minister in-charge of Social Services Integration
MP for West Coast GRC
(Boon Lay)

Every Thursday, 7.30pm – 9.30pm
(Except Public Holidays)
Block 207 Boon Lay Place
#01-215, S640207
Tel: 6261 6085

BOON LAY



Ms Foo Mee Har
MP for West Coast GRC
(Ayer Rajah-Gek Poh)

Ayer Rajah
Every 1st, 3rd, 5th Thursday, 7.30pm – 9.30pm
Block 32 Teban Gardens Road #01-353, S600032
(Except Public Holidays) Tel: 6560 4472

Gek Poh
Every 2nd and 4th Thursday, 7.30pm – 9.30pm
Block 749 Jurong West Street 73 #01-135, S640749
(Except Public Holidays) Tel: 6792 1126

**AYER RAJAH-
GEK POH**



Mr Ang Wei Neng
Vice-Chairman,
West Coast Town Council
MP for West Coast GRC
(Nanyang)

Every Monday, 7.30pm – 9.30pm
(Except Public Holidays)
Block 953 Jurong West Street 91
#01-603, S640953
Tel: 6791 0518

NANYANG



Ms Rachel Ong
Vice-Chairperson,
West Coast Town Council
MP for West Coast GRC (Telok Blangah)

Dover
Every 1st Wednesday, 7.30pm–9.30pm
Block 2 Dover Road #01-342, S130002
(Except Public Holidays)

Telok Blangah
Every 2nd, 3rd, 4th & 5th Wednesday, 7.30pm–9.30pm
Block 78B Telok Blangah Street 32 #03-02, S102078
(Except Public Holidays) Tel: 6278 6502

**TELOK
BLANGAH**



Mr Patrick Tay, BBM
Chairman,
West Coast Town Council
MP for Pioneer SMC

Every Monday, 7.30pm – 9.00pm
(Except Public Holidays)
Block 665A Jurong West Street 64
#01-160, S641665
Tel: 6791 8003

PIONEER

EMERGENCY NUMBERS

Fire Engine / Ambulance	995
Non-emergency Ambulance Service	1777
Police	999
Police Hotline	1800-255 0000
Ayer Rajah NPP	1800-565 9999
Boon Lay NPP	1800-261 9999
Clementi Police Divisional HQ	1800-774 0000
Clementi NPC	1800-872 9999
Clementi NPP	1800-775 9999
Dover NPP	1800-778 8999
Jurong Police Divisional HQ	1800-791 0000
Nanyang NPC	1800-792 9999
Telok Blangah NPP	1800-272 9999

BREAKDOWN OF SERVICES

ELECTRICITY

SP PowerGrid 24-Hour	
Electricity Service Centre	1800-778 8888

PIPED GAS SUPPLY

City Gas 24-Hour Hotline	1800-752 1800
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WATER SUPPLY

PUB 24-Hour Call Centre	1800-225 5782
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STREET LIGHTING/TRAFFIC LIGHTS

Land Transport Authority (LTA)	1800-225 5582
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ENQUIRY LINES

South West CDC (Service Centre)	6316 1616
HDB Branch Office Service Line	1800-225 5432
National Environment Agency (NEA)	
Call Centre	6225 5632
Department of Public Cleanliness	
(DPC)	1800-600 3333

COMMUNITY CLUBS/CENTRES

Ayer Rajah CC	6560 9983
Boon Lay CC	6261 9947
Dover CC	6777 1540
Gek Poh Ville CC	6792 0095
Nanyang CC	6791 0395
The Frontier CC	6795 8229
Telok Blangah CC	6271 9602
West Coast CC	6779 1098

WEST COAST TOWN COUNCIL

Website: www.wctc.org.sg

CLEMENTI OFFICE

Block 441A Clementi Avenue 3 6776 0271
#02-01 Singapore 121441
Email: wctccl@wctc.org.sg

BOON LAY OFFICE

Block 509 Jurong West Street 51 6896 4890
#01-159 Singapore 640509
Email: wctcbl@wctc.org.sg

NANYANG OFFICE

Block 952 Jurong West Street 91 6791 5755
#01-725 Singapore 640952
Email: wctcbl@wctc.org.sg

TELOK BLANGAH SERVICE CENTRE

Block 82 Telok Blangah Drive 6377 5138
Email: wctccl@wctc.org.sg



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