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FUN AT FAMILY CARNIVAL AND MOVIE UNDER THE STARS



If it's carnival time, it's family time! Spice it up with exciting activities for the whole family, and you have the party of the year! The West Coast GRC and Pioneer Constituency Family Carnival and Movie under the Stars held on 7 May 2016 at West Coast Park was a huge success. The event was jointly organised by the Citizens' Consultative Committees (CCCs) of West Coast GRC and Pioneer Constituency.

More than 6,000 residents including the young and the old, families and neighbours, together with MPs for West Coast GRC and Pioneer Constituency enjoyed the fun-

filled programme. Activities like games, stage shows and fringe events like 3-Generational Family Kite Designing and Flying, encouraged participants to strengthen family and community bonding. There were even fourteen "live" food stations serving up multi-ethnic local delicacies to satisfy everyone.

The event coincided with Mother's Day and families also took the opportunity to celebrate the occasion. To round off the evening, residents were also treated to a Disney movie complete with popcorn and candy floss, and everyone went home with 'sweet' memories!



11TH SOUTH WEST DISTRICT PUBLIC HEALTH AWARDS WEST COAST VISTA RC ZONE IS THE MOST "LITTER FREE" ESTATE

The efforts of West Coast Vista Residents' Committee (RC) in maintaining the public hygiene and cleanliness of the RC zone won it the title of the Most "Litter Free" Estate under the 11th South West District Public Health Awards.

This achievement highlighted the active collaboration between the RC and residents in maintaining a high standard of cleanliness in HDB blocks, and the surrounding common areas. And not forgetting the cleaners and their supervisor who were diligent in carrying out their duties.

Credit also goes to a group of active volunteers who are long-time residents - Mdm Hong Choy Peng (68 years old), Mr Abubacker s/o Mowthan (75 years old), and Ms Shakinah (16 years old). The volunteers play an active role in the litter-free effort. If they spot litter on the ground, they will pick up the litter and dispose of them. They will approach and remind fellow residents to dispose of their refuse properly, and feedback to Town Council if they spot bulky items that are discarded at common areas, as such items are fire hazards.

They said, "We hope more residents will join us. West Coast is where we live and having more volunteers will help keep our environment pleasant, litter-free and safe."

Active volunteers of West Coast Vista RC Zone: (From left to right) Ms Shakinah, Mdm Hong Choy Peng, and Mr Abubacker s/o Mowthan with conservancy supervisor, Mr Makhan.



▲ West Coast Vista RC Chairman, Mr Kenneth Tan receiving the plaque for Most "Litter Free" Estate from Minister for the Environment and Water Resources, Mr Masagos Zulkifli, and Parliamentary Secretary, Ministry of Education & Ministry of Trade and Industry, and Mayor of South West Community Development Council (SW CDC), Ms Low Yen Ling.

BOON LAY FIELDS GET-TOGETHER

The Get-together for the residents of Boon Lay Fields was held on 27 March 2016 (Sunday) at the Precinct Pavilion of Block 196. Jointly organised by HDB and Boon Lay Zone G Residents' Committee (RC), the fun-filled event was attended by over 200 households. Mr Patrick Tay Teck Guan, BBM, Adviser to Boon Lay Grassroots Organisations was also present to mingle with the crowd.

Residents were treated to a series of interactive and light-hearted performances and games. One of the highlights

was the 'My Beautiful Home' photo contest, which saw 13 residents submitting their entries and 51 households voting for their favourite photos. There were also events for younger residents. The 'Friends Next Door' colouring contest for children aged 12 years old and below was a popular activity, attracting a total of 57 entries.

Through these activities, residents had the chance to interact with one another and develop a sense of belonging to Boon Lay Fields.





“OPERATION WE CLEAN UP”



Together we can make the difference, and residents proved the point when they took part in “Operation WE Clean Up!” on 8 May 2016 and demonstrated their support for a clean Singapore. The island wide clean-up exercise under the Keep Singapore Clean Movement saw residents picking up litter at the common areas, open spaces and car parks in their precincts. They also experienced the efforts of the cleaners in keeping the neighbourhood clean, hygienic and safe.

Before the clean-up exercise, there was no general cleaning services to the ground floor common areas in the precinct. Residents could observe the actual state of cleanliness and hygiene in their housing estate before and after general cleaning has been suspended for a day. The clean-up exercise reinforced the notion of zero tolerance towards littering and emphasized that cleanliness is a shared responsibility by every resident in the estate.

Adviser to Boon Lay Grassroots Organisations and Chairman of West Coast Town Council, Mr Patrick Tay Teck Guan, BBM, led the effort to pick up litter in the precinct of Blk 185 to 191 Boon Lay Avenue/Drive on 8 May 2016. A similar event was also held on the same day for the precinct of Blk 44 to 49 Telok Blangah Drive. A total of 146 kg of litter was collected from both sites, out of which about 40kg were recyclable items.

On the day of the clean-up exercise, the cleaners in West Coast GRC and Pioneer SMC were treated to an appreciation lunch from the Town Council and were also presented with vouchers as tokens of appreciation from their employers.



HDB households will enjoy rebates!

政府组屋居民可享有回扣!

Penduduk HDB akan menikmati rebat!

HDB குடியிருப்பாளர்கள் தள்ளுபடிகளை அனுபவிக்கலாம்!

S&CC Rebate

*Regular GSTV – U-Save

1 & 2-Room		May 2016 1 MONTH	Jul 2016 1 MONTH	Oct 2016 1 MONTH		\$65 Rebate
3-Room		May 2016 1 MONTH	Jul 2016 1/2 MONTH	Oct 2016 1/2 MONTH		\$60 Rebate
4-Room		May 2016 1 MONTH	Jul 2016 1/2 MONTH	Oct 2016 1/2 MONTH		\$55 Rebate
5-Room		May 2016 1/2 MONTH	Jul 2016 1/2 MONTH	Oct 2016 1/2 MONTH		\$50 Rebate
Executive/ Multi- Generation		May 2016 1/2 MONTH	Jul 2016 1/2 MONTH			\$45 Rebate

* Regular GST Voucher – U-Save will be given out to eligible flat owners in the month of Apr, Jul, Oct 2016 & Jan 2017

If you are paying for your S&CC through GIRO, no action is required on your part. The Town Council will arrange with your bank on the amount of S&CC that your household will have to pay to the Town Council, after taking the S&CC rebates into account.

For more information on GST Voucher-U-Save, please visit www.gstvoucher.gov.sg or contact SP Services at Tel: 6671 7117, email: spservices@singaporepower.com.sg

如果您通过财路服务缴付杂费，市镇会将直接与您的银行做出安排，调整您在享有杂费回扣后必须缴付的款额。

欲知更多有关消费税补助券-U-Save水电费回扣的详情，请浏览网站 www.gstvoucher.gov.sg 您也可拨打热线电话 6671 7117 或通过电邮 spservices@singaporepower.com.sg 向新加坡能源服务公司 (SP Services) 查询。

Jika anda membayar S&CC anda melalui GIRO, anda tidak perlu berbuat apa-apa. Majlis Bandaran akan berurusan dengan bank anda mengenai jumlah S&CC yang akan dibayar oleh isi rumah anda kepada Majlis Bandaran selepas mengambil kira rebat S&CC tersebut.

Untuk maklumat lanjut mengenai Baucar GST-U-Save, sila kunjungi laman web Baucar GST di www.gstvoucher.gov.sg atau menghubungi SP Services di tel: 6671 7117 atau emel: spservices@singaporepower.com.sg

உங்களது சேவை மற்றும் பாதுக்காப்பு கட்டணங்களை (S&CC) GIRO வாயிலாக செலுத்தினால், நீங்கள் எவ்வித நடவடிக்கையையும் மேற்கொள்ள வேண்டியதில்லை. நகர மன்றம் உங்களது வங்கியிடம், தள்ளுபடிக்கு பின் உங்களது வீட்டுக்கான S&CC கட்டணத்தை நகர மன்றத்திடம் செலுத்தும் ஏற்பாடுகளை மேற்கொள்ளும்.

மேல் விவரங்களுக்கு, தயவுசெய்து www.gstvoucher.gov.sg என்ற இணையத்தளத்தை பார்க்கவும். மேலும் நீங்கள் SP சேவையை 6671 7117 என்ற எண் மூலம் அல்லது spservices@singaporepower.com.sg என்ற முகவரியில் தொடர்புக்கொள்ளலாம்.

Safe Use of Lifts 安全使用电梯

Penggunaan Lif Secara Selamat

மின்தூக்கிகளைப் பாதுகாப்பாகப் பயன்படுத்துதல்



DOs: 请: LAKUKAN: செய்யக்கூடியவை:



Supervising adults should always accompany young children and ensure they do not place their hands on lift doors.

请陪同小孩搭乘电梯，确保他们不会把手放在电梯门上。

Orang dewasa yang mengawasi anak kecil mesti sentiasa menemani mereka dan memastikan mereka tidak meletakkan tangan pada pintu lif.

இளம் பிள்ளைகள் எப்பொழுதும் பெரியவர்களின் மேற்பார்வையில் இருக்க வேண்டும். மேலும், அவர்கள் மின்தூக்கியின் கதவுகளில் தங்கள் கைகளை வைக்காமல் இருப்பதைப் பெரியவர்கள் உறுதிசெய்ய வேண்டும்.



Do ensure that your leashed pet stays inside the lift as the doors close.

在电梯门关上之前，请确保宠物和宠物绳索都在电梯内。

Pastikan ditambat haiwan peliharaan anda yang sudan berada bersama anda di dalam lif apabila pintu tertutup.

மின்தூக்கியின் கதவுகள் மூடப்படும் வேளையில், தோல்வார்களுடன் உள்ள உங்கள் செல்லப்பிராணிகள் மின்தூக்கியின் உள்ளே இருப்பதை உறுதிசெய்யவும்.



Look out for persons rushing into the lift and press the "Door Open" button to hold the doors open.

若发现有人冲向电梯，请按“开门”按钮，让电梯门保持敞开。

Jika ternampak sesiapa bergegas mahu memasuki lif, sila tekan butang "Door Open" supaya pintu lif kekal terbuka.

மின்தூக்கியினுள் நுழைவதற்கு யாரேனும் விரைந்து வருவதை நீங்கள் கண்டால், “கதவைத் திறப்பதற்கான” பொத்தானை அழுத்தவும்.



DON'Ts: 请勿: JANGAN LAKUKAN: செய்யக்கூடாதவை:



Do not use any part of the body (e.g. hand/leg) to stop the doors from closing. Press the "Door Open" button instead.

请不要使用身体任何部位（如手脚）阻止电梯门关闭。请按“开门”按钮，将电梯门打开。

Jangan gunakan sebarang bahagian tubuh (contohnya tangan/kaki) untuk menghadang pintu daripada tertutup. Tekan butang "Door Open".

கதவுகள் மூடுவதைத் தடுப்பதற்கு உடலின் எந்த பாகத்தையும் (எ.கா. கை, கால்) பயன்படுத்தக்கூடாது. அதற்குப் பதிலாக, “கதவைத் திறப்பதற்கான” பொத்தானை அழுத்தவும்.



Do not try to pry open the lift doors when the lift stalls. Press the alarm button and wait for rescue.

如果电梯停止操作，请不要试图迫开电梯门。请按警铃，等待救援。

Jangan cuba mengumpil pintu lif apabila lif terhenti. Tekan butang kecemasan dan tunggu untuk diselamatkan.

மின்தூக்கி நடுவழியில் நின்றுவிட்டால், மின் தூக்கியின் கதவுகளைத் திறக்க முயற்சி செய்யக்கூடாது. எச்சரிக்கை பொத்தானை அழுத்திவிட்டு, மீட்கப்படுவதற்காகக் காத்திருக்கவும்.



Do not jump or play in the lift. This may cause the lift to stall.

请不要在电梯里跳动或玩耍。这可能导致电梯停止操作。

Jangan melompat atau bermain di dalam lif. Ini boleh menyebabkan lif untuk berhenti.

மின்தூக்கியில் குதிக்கவோ அல்லது விளையாடவோ கூடாது. இதனால் மின்தூக்கி நடுவழியில் நின்றுவிடக்கூடும்.



Do not stand near the lift doors. Small and thin objects like long skirts, leashes and backpack straps can get caught.

请不要站靠近电梯门边。细长的物品如长裙、宠物的绳索和背包带，可能被门夹住。

Jangan berdiri dekat dengan pintu lif. Objek kecil dan tipis seperti skirt panjang, tali pengikat dan tali beg boleh tersangkut.

மின்தூக்கியின் கதவுகளுக்கு அருகே நிற்கக் கூடாது. நீண்ட பாவாடைகள், தோல்வார்கள் மற்றும் முதுகுப் பையின் வார்ப்போன்ற சிறிய மற்றும் மெல்லிய பொருட்கள் சிக்கிக் கொள்ளலாம்.



Maintenance of Lifts to Serve You Better



The maintenance of lifts in the HDB housing estates is one of the essential Mechanical and Electrical (M & E) support services which the Town Council is committed to. The lifts in the estate are serviced monthly to ensure proper functioning, and the monthly servicing schedule is displayed on the Notice Board of the block.



Cyclical repairs and maintenance work are also carried out. This includes periodic replacement of major parts such as the main wire rope, brake lining and main sheave.

All lifts are inspected and tested annually without load, and every five years with load. This is to ensure that the lifts are certified safe for use. Operational check and maintenance of the overload device and the compensation pulley/rope is also carried out annually.

Besides enforcing regular lift maintenance, the Town Council also monitors the lifts operational status through the Tele-Monitoring System (TMS) and the Essential Maintenance Services Unit (EMSU) which is manned 24/7.

Technical faults reported between 8:00am and 10:00pm are investigated within 2 hours from the time of reporting. Investigations reported outside the stipulated time will be carried out the next morning.



Tasks for monthly maintenance

Motor Room

- Clean & check brake system
- Check gear oil level and leakage
- Clean traction machine and lift controller
- Check relay wires and contacts
- Check emergency battery operated power supply (EBOPS)
- Check lighting
- General cleaning of motor room

Hoist-way

- Clean car top
- Clean and oil car door operator and landing door switches
- Check car door safety devices and car top safety switches
- Check anti-crime alarm, car top and car pit lighting
- Check and clean car door and landing doors' sills and shoes
- Top up all guide rail lubricators

Lift Car & Landing

- Check alarm bell, car call buttons, fan, lights, car position indicator and car interior condition.
- Check levelling and riding comfort
- Check all landing call buttons and car position indicators

Automatic Rescue Device (ARD)

- Check ARD operation, and battery
- Check, clean and grease battery terminals
- Check proximity switch gap and stimulate increased speed



TOWN IMPROVEMENTS



Covered linkway



▲ Between Block 520 and 704
West Coast Road

◀ Between Block 51 and 66
Telok Blangah Drive

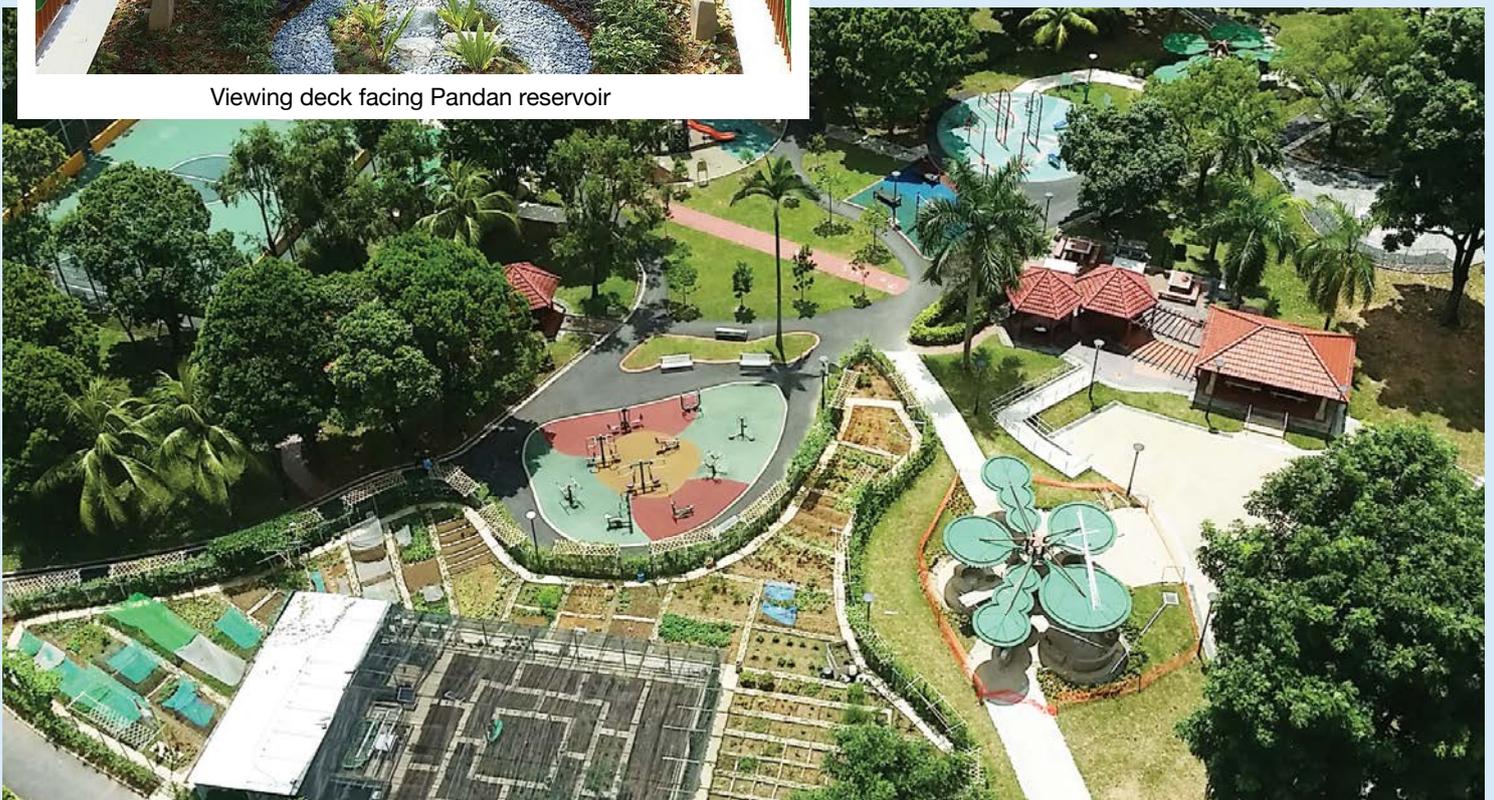
Remaking Our Heartland (ROH) at Teban Gardens



Viewing deck facing Pandan reservoir



Block 61 Teban Place



Teban Gardens neighbourhood park

Playground & Fitness corner



New playground cum elderly fitness equipment near Block 689 Jurong West Central 1



New playground cum elderly fitness equipment near Block 695 Jurong West Central 1



Upgraded fitness corner for the elderly in front of Block 47 Telok Blangah Drive



Upgraded senior citizens' fitness corner at Block 627 Jurong West Street 65



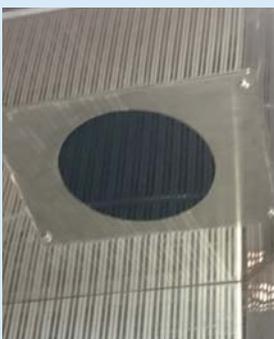
Upgraded children's playground at Block 703 West Coast Road



Upgraded children's playground at Block 704 West Coast Road



Upgraded fitness corner at Block 679C Jurong West Central 1



Lift Surveillance Systems at Block 180A-C, 181A-B Boon Lay Drive and Block 183A-D Boon Lay Avenue

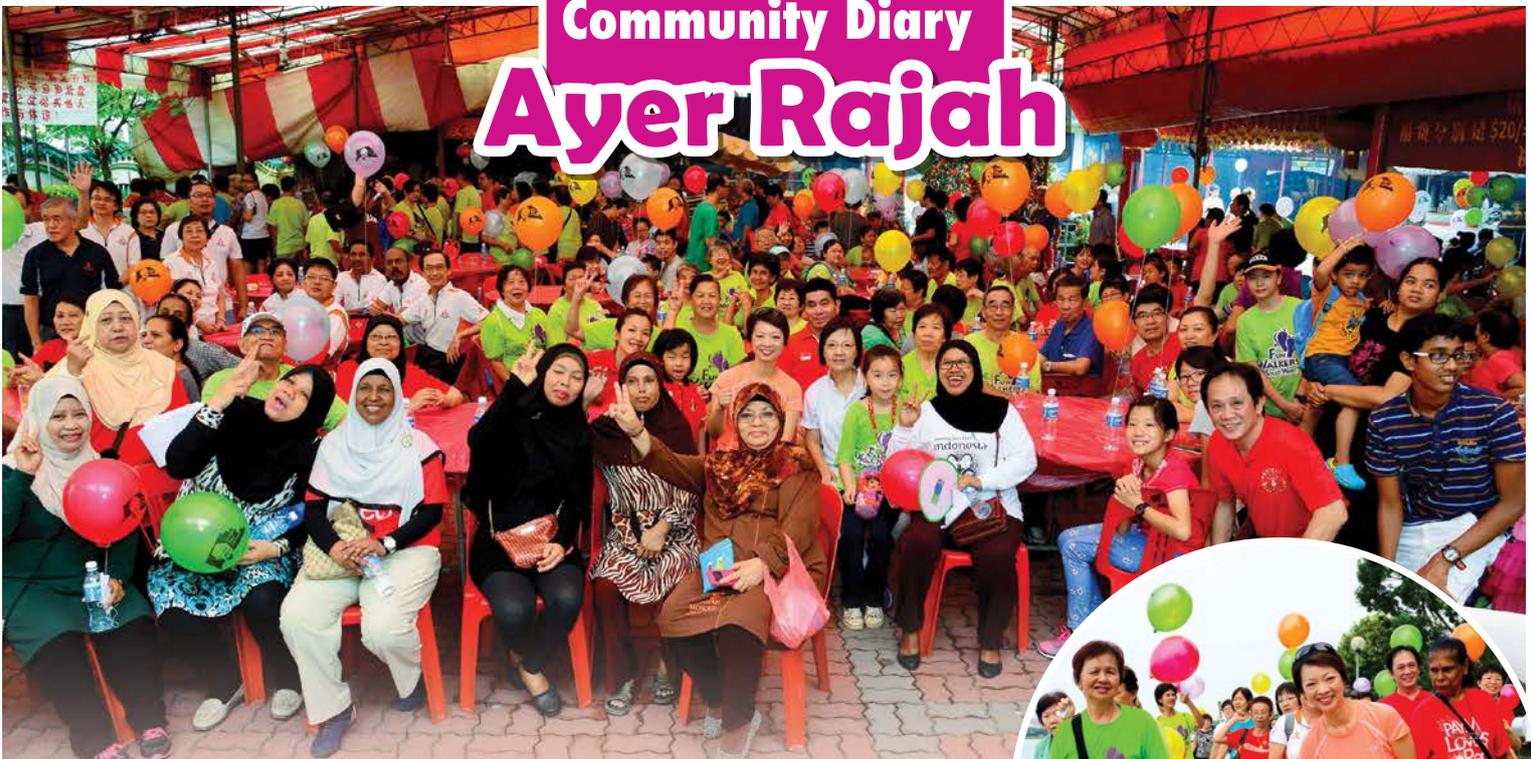


Barrier-free access ramp at covered linkway connecting Block 64 Telok Blangah Drive to Block 63 & 68 Telok Blangah Heights



Upgraded community stage at Block 511 West Coast Drive

Ayer Rajah



Ayer Rajah Interfaith Walk

An interfaith walk benefits both the body and mind, and bonds the community. On 27 March 2016, Adviser to Ayer Rajah Grassroots Organisations, Ms Foo Mee Har joined more than 400 residents in a morning walk to Hasanah Mosque, Pandan Reservoir and Sheng Hong Temple.

亚逸拉惹基层组织顾问胡美霞女士与400多位居民参与了于2016年3月27日举行的晨走活动。大家走访了区内的哈山纳回教堂，班丹蓄水池及城隍庙，让居民有机会了解彼此的宗教文化并促进社区凝聚力。



Mozzie Wipeout @ Ayer Rajah

Fighting dengue takes community effort, and there was plenty of determination from residents and volunteers when they went on a Mozzie Wipeout on 28 February 2016. Led by Ms Foo Mee Har, the group attended a training session on dengue prevention and conducted house visits with the “together we can defeat dengue” community spirit.

对抗骨痛热症，人人有责！亚逸拉惹区的居民及志愿者在基层组织顾问胡美霞女士的带领下于2016年2月28日学习如何灭蚊并进行家访向居民宣导灭蚊的步骤，齐心协力对抗骨痛热症。



BBQ Nite @ Teban

A barbecue session with good music and lively karaoke on a Saturday night is a great way for community bonding that is full of fun and laughter. More than 300 residents took part in the BBQ Nite held on 26 March 2016 at the roof garden of Blk 22A Teban Gardens Road.

亚逸拉惹区于2016年3月26日举行的烧烤会出席者非常踊跃！超过300位居民参加了在位于德曼花园路第22A座组屋四楼的露天花园举办的烧烤会。大家一起享用美食，唱卡拉OK，度过了一个欢乐的夜晚。



Community Diary

Boon Lay

CNY Celebrations & Hong Bao Presentation 2016

Boon Lay residents welcomed the Lunar New Year with a sumptuous lunch on 23 January 2016. The strong bonding and neighbourly friendship was evident as 400 diners celebrated in high spirits with Mr Patrick Tay Teck Guan, BBM, Adviser to Boon Lay Grassroots Organisations.



文礼区于2016年1月23日举办了欢庆农历新年暨派发敬老红包午餐。有大约400位出席者与文礼基层组织顾问郑德源先生，BBM在欢愉的气氛下一起提前庆祝农历新年！



Dialogue on Threat on Social Cohesion

The importance of social cohesion and the threats of terrorism were the key topics at a dialogue session led by Mr Patrick Tay Teck Guan, BBM, Adviser to Boon Lay Grassroots Organisations. More than 100 residents turned up for the event on 19 March 2016.

为了让居民了解全民反恐的重要性，文礼区于2016年3月19日举行了一场对话会。有超过100位居民出席了对话会并与文礼基层组织顾问郑德源先生，BBM一起探讨如何团结一致应对恐怖主义的挑战。



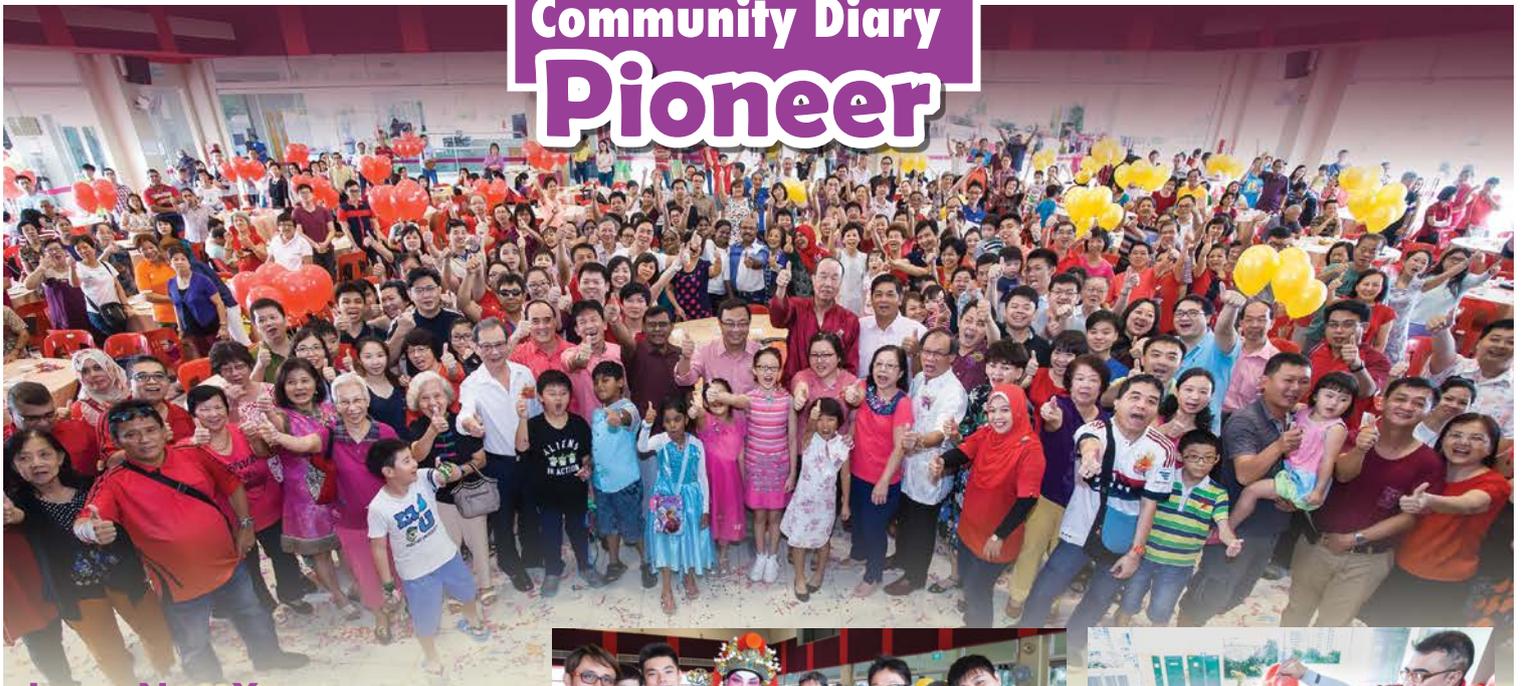
International Women's Day 2016

An event on 6 March 2016 that celebrated women's role and their contributions to society drew about 200 participants who took part in fitness activities and attended a talk on breast cancer awareness.



为了庆祝国际妇女节，文礼区于2016年3月6日举办了“欢庆三八妇女节”活动，赞颂妇女们为国家、社区和家庭所做出的贡献。当天的活动项目包括健身活动及有关乳癌的讲座。





Lunar New Year Celebration 2016

Residents gathered for an afternoon of bonding and festive cheer at Pioneer's Lunar New Year celebration on 21 February 2016. More than 500 people attended the event and celebrated with Mr Cedric Foo Chee Keng, Adviser to Pioneer Grassroots Organisations.



先驱选区于2016年2月21日举行了农历新年欢庆会。有超过500位居民出席了活动与先驱选区基层组织顾问符致镜先生一同欢庆新春。

Pioneer Edusave Awards Presentation Ceremony

It was all happy faces on 23 & 24 January 2016 as more than 3,000 residents comprising students and their families, turned up for the Edusave Awards presentation officiated by Mr Cedric Foo Chee Keng, Adviser to Pioneer Grassroots Organisations.

共有超过3,000位居民，包括学生与家长们带着愉悦的心情出席了先驱选区于2016年1月23及24日举行的教育储蓄奖学金颁奖仪式。先驱选区基层组织顾问符致镜先生亲自为学生颁发奖学金并鼓励莘莘学子努力学习。



Community Diary Telok Blangah



A Walk to Remember Mr Lee Kuan Yew

To mark the one-year anniversary of the passing of Mr Lee Kuan Yew, about 300 residents joined the walk on 20 March 2016 from Telok Blangah Hill Park to Telok Blangah Mall, where an exhibition on Mr Lee's lifework was held with video screening. Adviser to Telok Blangah Grassroots Organisations, Mr Lim Hng Kiang also planted a tree next to the 'White Gutta' tree planted by Mr Lee in 1989 at Telok Blangah Hill Park.

为了纪念已故建国总理李光耀先生逝世一周年，约300个居民于2016年3月20日参与了由直落布兰雅基层组织主办的纪念活动。他们从直落布兰雅山公园步行到直落布兰雅广场并在广场观赏了李先生生前的照片展及视频。直落布兰雅基层组织顾问林勋强先生也在李先生于1989年在直落布兰雅山公园栽种的一棵树的旁边栽种了一棵树以示纪念李先生。



Residents' Lunar New Year Joy

There were plenty of festive cheers as more than 700 residents came together on 21 February 2016 to celebrate Lunar New Year, joined by Mr Lim Hng Kiang, Adviser to Telok Blangah Grassroots Organisations.

庆祝农历新年当然少不了热闹的气氛！基层组织顾问林勋强先生与超过700位直落布兰雅居民出席了2016年2月21日举行的新春午餐，一同欢庆新春。



Welcome 2016

It was a great start to the new year as 700 residents, together with Adviser to Telok Blangah Grassroots Organisations, Mr Lim Hng Kiang, welcomed the new year on 1 January 2016.

在新的一年里，希望大家都有好的开始！700位居民与直落布兰雅基层组织顾问林勋强先生于2016年1月1日一起迎接新年，并回顾过去的一年。当天，居民们也体验乘坐三轮车的感觉、尝试各种传统游戏以及品尝传统美食。



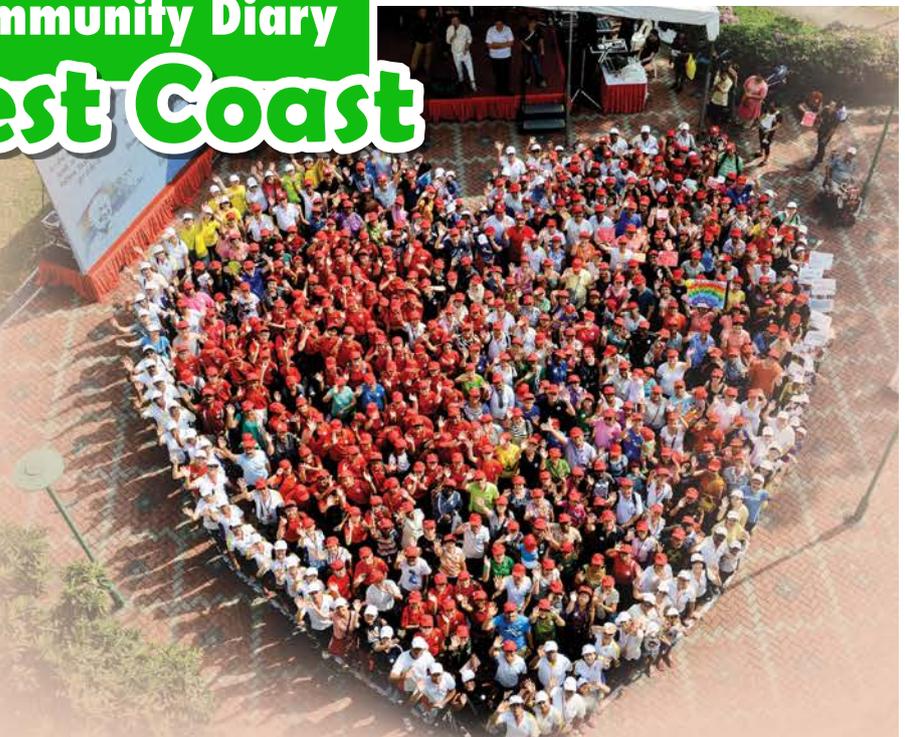
Community Diary

West Coast

Festival of Colour and Tamil New Year

Multicultural celebrations are a good way to strengthen community bonding. West Coast Division introduced the Festival of Colours and Tamil New Year to residents of all races through performances and activities. In the spirit of continuing our founding father's legacy of maintaining racial harmony and social cohesion, and embracing differences in Singapore, residents gathered to form a "Heart" formation. The vibrant event on 27 March 2016 saw a turnout of 2,000 people.

为了促进宗族和谐及增进社区凝聚力，西海岸区于2016年3月27日举办了“颜色之节”及淡米尔新年的庆祝活动。活动吸引了约2,000人参与并加深了居民对多元种族文化的了解。为了纪念已故建国总理，参与者排列成一个心形以象征传承多元种族和谐这份珍贵的遗产。



Football superstars in the making

The atmosphere at Clementi Stadium on 27 March 2016 was full of excitement as over 850 participants and spectators turned up for the Active Children's Football Fiesta 2016. Adviser to West Coast Grassroots Organisations, Mr S Iswaran also joined the crowd to catch some football action.

足球热潮席卷了金文泰体育场！西海岸区于2016年3月27日举办的儿童足球嘉年华吸引了超过850名参赛者和观众出席。西海岸基层组织顾问易华仁先生也到场观赏精采的比赛以及和年轻足球队员交流。



Let's help save the Earth

In support of energy conservation and to raise environmental awareness, 1,500 residents together with Mr S Iswaran, Adviser to West Coast Grassroots Organisations participated in Earth Hour on 19 March 2016. The lights at common areas and open spaces of Blk 701, 702 and 706 West Coast Road/Clementi West Street 2 were turned off for one hour to mark the event.

为了倡导节能环保，西海岸区于2016年3月19日举办了“地球一小时”活动并在西海岸路/金文泰西2街第701, 702及706座组屋展开历时一个小时的熄灯活动。西海岸基层组织顾问易华仁先生与1,500位居民出席了当晚的活动。





ERADICATING RAT PROBLEM

To minimise rat infestation in the housing estate, it is important to dispose of litter and food waste responsibly. The following photographs illustrate some common Dos and Don'ts. Please tick the photographs showing the correct practices and cross out those showing the wrong practices.



Littering of food scraps in common areas/open spaces



Leaving feeding bowl/container in common areas/open spaces after feeding of stray animals



Littering at common areas/open spaces

Name: _____

NRIC no.: _____

Home/HP no.: _____

Address: _____



Litter free common areas/open spaces



Refuse left on floor/common areas



Refuse bagged and disposed into litter bins

Entry Rules

1. Your entries must be on the official entry form and reach the Town Council by 30 Sep 2016.
2. Each HDB household in West Coast GRC and Pioneer SMC is allowed one entry.
3. Councillors and staff of West Coast Town Council and their immediate families cannot enter.
4. Winners will be notified by post.
5. The judges' decision is final and no correspondence will be entertained.
6. The first 10 correct entries drawn will each receive \$30 worth of shopping vouchers.

Send your entry (to arrive by 30 Sep 2016) to:
Quiz (May/June 2016)
West Coast Town Council
Blk 441A Clementi Ave 3 #02-01 Singapore 121441

Bouquets

Dear Sir

On 11 April 2016, I called the West Coast Town council to seek help as my child had dropped her ezlink card into the lift shaft of Blk 27 Dover Crescent. The operator was helpful and reassured me that she will direct the request to the relevant department. Within the day, a supervisor called to reconfirm the details and assured he will help to retrieve the card possibly during the next maintenance of the lifts. The following day, I received a call from the same supervisor who advised that the technician will come on Wednesday to retrieve the card. The 2 technicians arrived promptly at 11am, opened the lift and picked up the card. It was apparent they came solely to fulfill the task and not for the purpose to maintain the lift. The supervisor then called again to reconfirm that I have gotten back my ezlink card.

I am truly very impressed with the high level of service, promptness and professionalism. The request was a small one but yet everyone handled the case with utmost importance and urgency. I would like to say a big THANK YOU to all who had helped! Well done WCTC Team!

Warm regards
Annie Ng
Resident

I want to thank the West Coast Town council for their fast response when I had a pipe leakage in my shower on 5 Jan 16 after hours. The contractor, Kavi, came quickly to my house to help me switch off the water supply as the leakage was quite serious. I want to thank both the town council and the contractor for helping me resolve my problem quickly. Also, the other contractor did a follow up in the morning and also repaired my shower tap. I want to thank the contractors for helping me resolve my tap issue quickly.

Yours Sincerely,
Ong Keow

Here are the answers for Quiz (Jan 2016):

Top column: ✓ ✓ ✗
Bottom column: ✗ ✗ ✗

Quiz Winners from the previous issue of Town News

Aiden	TXXX387D
Alex Gan Eng Heong	SXXX181D
Ang Lin Dah	SXXX691G
Azman B Abu Bakar	SXXX171F
Cheong Siew Nam	SXXX393J
Erika Sua	TXXX710F
Fai Sheh Lee	SXXX157D
Nadiah Hanim Binte Abdul Aziz	SXXX940B
Ng Hong Joo	SXXX266G
Norhayati Bte Arip	SXXX347B
Suria Begum	SXXX243C
Trisha Vivekanadan	TXXX363H

(Winners have been notified by post.)

Get Noticed. Share your ideas and photos with us!

Do you have a good story idea for Town News? Share your story with us and you could see it in print!

Would you like to send your well-wishes to fellow residents? Send your high-resolution photos to us, and you could see photos of your family members or yourself on our greeting banners and billboards!

Send your stories and photos to "Get noticed" at wctcl@wctc.org.sg. We look forward to your participation!

EDITORIAL COMMITTEE

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Chairman, West Coast Town Council, and
MP for West Coast GRC

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Meet-the-People Sessions

WEST COAST GRC & PIONEER CONSTITUENCY



West Coast GRC (Telok Blangah)



Mr Lim Hng Kiang
林勳强先生
(西海岸集选区 - 直落布兰雅分区)
Encik Lim Hng Kiang
(Bahagian Telok Blangah)
திரு. லிம் ஹிங் கியாங்
வெஸ்ட் கோஸ்ட் குமுத்தொகுதி
(திலோக் பிளாங்கா தொகுதி)

First and third Wednesdays of the month, 8 pm
Block 2 Dover Road #01-342
Singapore 130002

每个月的第一与第三个星期三, 晚上8点
杜佛路第2座#01-342
新加坡邮区 130002

Setiap Hari Rabu minggu pertama dan ketiga, 8 malam
Blok 2 Dover Road #01-342
Singapura 130002

ஒவ்வொரு முதல் மற்றும் மூன்றாவது புதன்கிழமைகளில் இரவு 8 மணிக்கு புளோக் 2 டோவர் சாலை #01-342 சிங்கப்பூர் 130002

Every Wednesday, 8 pm
Block 78B Telok Blangah Street 32 #03-02
Singapore 102078
Tel: 6278 6502

每逢星期三, 晚上8点
直落布兰雅32街第78B座#03-02
新加坡邮区 102078
电话: 6278 6502

Setiap Hari Rabu, 8 malam
Blok 78B Telok Blangah Street 32 #03-02
Singapura 102078
Tel: 6278 6502

ஒவ்வொரு புதன்கிழமை இரவு 8 மணிக்கு புளோக் 78B திலோக் பிளாங்கா தெரு 32 #03-02 சிங்கப்பூர் 102078 தொலையேசி: 6278 6502

USEFUL TELEPHONE NUMBERS

EMERGENCY NUMBERS

Fire Engine / Ambulance	995
Non-emergency Ambulance Service	1777
Police	999
Police Hotline	1800-255 0000
Ayer Rajah NPP	1800-565 9999
Boon Lay NPP	1800-261 9999
Clementi Police Divisional HQ	1800-774 0000
Clementi NPC	1800-872 9999
Clementi NPP	1800-775 9999
Dover NPP	1800-778 8999
Jurong Police Divisional HQ	1800-791 0000
Nanyang NPC	1800-792 9999
Telok Blangah NPP	1800-272 9999

ENQUIRY LINES

South West CDC (Service Centre)	6316 1616
HDB Branch Office Service Line	1800-225 5432
National Environment Agency (NEA) Call Centre	1800-225 5632
Department of Public Cleanliness (DPC)	1800-600 3333
Municipal Services Office (MSO)	6325 7811

COMMUNITY CLUBS/CENTRES

Ayer Rajah CC	6560 9983
Boon Lay CC	6261 9947
Dover CC	6777 1540
The Frontier CC	6795 8229
Telok Blangah CC	6271 9602
West Coast CC	6779 1098

BREAKDOWN OF SERVICES

ELECTRICITY	
SP PowerGrid 24-Hour Electricity Service Centre	1800-778 8888
PIPED GAS SUPPLY	
City Gas 24-Hour Hotline	1800-752 1800
WATER SUPPLY	
PUB 24-Hour Call Centre	1800-225 5782
STREET LIGHTING/TRAFFIC LIGHTS	
Land Transport Authority (LTA)	1800-225 5582

WEST COAST TOWN COUNCIL

Website: www.wctc.org.sg

CLEMENTI OFFICE

Block 441A Clementi Avenue 3 #02-01 Singapore 121441
Email: wctccl@wctc.org.sg

BOON LAY OFFICE

Block 509 Jurong West Street 51 #01-159 Singapore 640509
Email: wctcbl@wctc.org.sg

TELOK BLANGAH SERVICE CENTRE

Block 82 Telok Blangah Drive #01-01 Singapore 102078
Email: wctccl@wctc.org.sg

24-HOUR ESSENTIAL MAINTENANCE SERVICES UNIT (EMSU)

(Including Lift Rescue Services) 1800-275 5555

Download iTown@SG mobile app and connect with us.



West Coast GRC (West Coast)



Mr S Iswaran
易华仁先生
(西海岸集选区 - 西海岸分区)
Encik S Iswaran
(Bahagian West Coast)
திரு. எஸ் ஈஸ்வரன்
வெஸ்ட் கோஸ்ட் குமுத்தொகுதி
(வெஸ்ட் கோஸ்ட் தொகுதி)

Every Monday, 7.30 pm
Block 729 Clementi West Street 2 #01-346
Singapore 120729
Tel: 6777 0696

每逢星期一, 晚上7点30分
金文泰西2街第729座#01-346
新加坡邮区 120729
电话: 6777 0696

Setiap Hari Isnin, 7.30 malam
Blok 729 Clementi West Street 2 #01-346
Singapura 120729
Tel: 6777 0696

ஒவ்வொரு திங்கட்கிழமை இரவு 7.30 மணிக்கு புளோக் 729 கிளமென்டி வெஸ்ட் தெரு 2 #01-346 சிங்கப்பூர் 120729 தொலையேசி: 6777 0696

West Coast GRC (Boon Lay)



Mr Patrick Tay Teck Guan, BBM
郑德源先生
(西海岸集选区 - 文礼分区)
Encik Patrick Tay Teck Guan
(Bahagian Boon Lay)
திரு. பேட்ரிக் தே டெக் குவான்
வெஸ்ட் கோஸ்ட் குமுத்தொகுதி
(பூன் லே தொகுதி)

Every Monday, 7.30 pm
Block 207 Boon Lay Place #01-215
Singapore 640207
Tel: 6261 6085

每逢星期一, 晚上7点30分
文礼坊第207座#01-215
新加坡邮区 640207
电话: 6261 6085

Setiap Hari Isnin, 7.30 malam
Blok 207 Boon Lay Place #01-215
Singapura 640207
Tel: 6261 6085

ஒவ்வொரு திங்கட்கிழமை இரவு 7.30 மணிக்கு புளோக் 207 பூன் லே இடம் #01-215 சிங்கப்பூர் 640207 தொலையேசி: 6261 6085

First and third Mondays of the month, 7.30 pm (MP is present every first Monday)
Block 631 Jurong West Street 65 #01-260
Singapore 640631

每个月的第一与第三个星期一, 晚上7点30分
(议员将于每个月的第一个星期一亲临会见民众)
裕廊西65街第631座 #01-260
新加坡邮区 640631

Setiap Hari Isnin minggu pertama dan ketiga, 7.30 malam (MP hadir pada setiap Hari Isnin minggu pertama)
Blok 631 Jurong West Street 65 #01-260
Singapura 640631

ஒவ்வொரு முதல் மற்றும் மூன்றாவது திங்கட்கிழமைகளில் இரவு 7.30 மணிக்கு (முதல் திங்கட்கிழமைகளில் MP அவர்களை நேரில் காணலாம்)
புளோக் 631 ஜூரோங் வெஸ்ட் தெரு 65 #01-260 சிங்கப்பூர் 640631

West Coast GRC (Ayer Rajah)



Ms Foo Mee Har
胡美霞女士
(西海岸集选区 - 亚逸拉惹分区)
Puan Foo Mee Har
(Bahagian Ayer Rajah)
திருமதி. ஃபூ மீ ஹா
வெஸ்ட் கோஸ்ட் குமுத்தொகுதி
(ஆயர் ராஜா தொகுதி)

Every Thursday, 7.30 pm
Block 32 Teban Gardens Road #01-353
Singapore 600032
Tel: 6560 4472

每逢星期四, 晚上7点30分
德曼花园路第32座#01-353
新加坡邮区 600032
电话: 6560 4472

Setiap Hari Khamis, 7.30 malam
Blok 32 Teban Gardens Road #01-353
Singapura 600032
Tel: 6560 4472

ஒவ்வொரு வியாழக்கிழமை இரவு 7.30 மணிக்கு புளோக் 32 தேபான் கான்டன்ஸ் சாலை #01-353 சிங்கப்பூர் 600032 தொலையேசி: 6560 4472

Pioneer Constituency



Mr Cedric Foo Chee Keng
符致鏡先生
(先驱选区)
Encik Cedric Foo Chee Keng
(Kawasan Undi Pioneer)
திரு. சிட்ரிக் ஃபூ சீ கேங்
(பயனியர் தனித்தொகுதி)

Every Monday, 7.30 pm
Block 665A Jurong West Street 64 #01-160
Singapore 641665
Tel: 6791 8003

每逢星期一, 晚上7点30分
裕廊西64街第665A座#01-160
新加坡邮区 641665
电话: 6791 8003

Setiap Hari Isnin, 7.30 malam
Blok 665A Jurong West Street 64 #01-160
Singapura 641665
Tel: 6791 8003

ஒவ்வொரு திங்கட்கிழமை இரவு 7.30 மணிக்கு புளோக் 665A ஜூரோங் வெஸ்ட் தெரு 64 #01-160 சிங்கப்பூர் 641665 தொலையேசி: 6791 8003